

# 2023 Annual Report

Helping People. Changing Lives.



Helping People,  
Changing Lives



# Table of Contents

2. Letter from the CEO
3. Letter from the Board Chairman
4. Board of Directors
5. KCEOC Program List
6. Financial Summary
7. Promise in Action Award
8. Training Center Opening
9. Housing Counseling Services
10. Housing Services
- 11.-12. Donna's Story
- 13.-14. Ryan's Place
15. Senior Services
16. Associate Programs
- 17.-18 Year in Review Photos
19. LIHEAP/LIWAP
20. Child Development
21. Early Headstart
22. Headstart
23. Weatherization Program
- 24.-25. Theo's Story
26. Career Center
- 27.-28. Jacob's Story
29. Davenport Scholarships
30. Volunteers
31. Individual Donors
32. Corporate Donors
33. Donate to KCEOC
34. Centers & Locations

## Community Action Promise

“Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

## Mission

KCEOC Community Action Partnership is dedicated to recognizing human potential, improving communities, and creating opportunities for change

## Values

KCEOC values our customers, employees, board members, volunteers, partners, and the communities we serve. The agency believes in providing a safe and nurturing environment for its employees, offering each one the opportunity to grow and develop. Customers are treated with respect and dignity and the agency strives to extend the proverbial “hand-up, not a hand-out.” The agency believes in making each community a better place to live and work, with advocacy and maximum feasible participation continuing to be the primary means of involving those most affected by change.



# A Letter from President/CEO Paul D. Dole



KCEOC Community Action Partnership's 2022-2023 year was a time of major transitions from pandemic programming, adjusting to a new normal, and planning for an uncertain future. However, KCEOC was able to rise up and meet every challenge, and make positive changes in our communities. We are now fully engaged with providing opportunities for people and communities to change their lives for the better. We have built many new partnerships while expanding the existing partnerships involvement. One major accomplishment was to establish a training center with help from a partnership with Southeast Kentucky Community and Technical Colleges, and a donation of property from Terry & Marion Forcht.

In 2019, by the US News and World Report labeled Southeastern KY, and more specifically Knox County as one of the driest educational deserts in the country - and we took that personally. We didn't like that label, we didn't like what that meant for our community so we took action against it. We know that the best way to give someone a chance to change their lives is to provide them with the education they need, but there has never been an accessible vocational and technical school or Community College within 35 miles of our primary service area. Community Action is the front line of defense on the war on the poverty, and this was a major battle won. This training center has consistently surpassed enrollment numbers, meaning hundreds of people are getting an opportunity to earn certifications and better jobs.

KCEOC is never one to rest on its laurels; we continue to work diligently to improve the lives of those we serve. While the pandemic may not have caused the problem, it has exacerbated poverty. We have seen a large decrease in affordable housing, and heavy inflation on basic necessities. The growing need for affordable food led us to increase our feeding programs, to make sure children have sufficient nutrition to be able to continue to develop a healthy life style. We have increased efforts to the growing homeless population in our area. We have been fortunate to secure funding to be able to assist people experiencing homelessness to have a safe place to live and change their lives. But, unfortunately the demand is growing faster than we can provide assistance. KCEOC continues to survey the needs of our area and find more ways that we can address these issues. I hope you will enjoy reading this annual report and discovering the valiant efforts being made to reduce poverty and suffering in Southeastern Kentucky.

I am grateful for the dedication of KCEOC's Board of Directors and staff who continue to work diligently to make these great things happen, and cannot wait to see what the future brings.

With thanks,

Paul D. Dole  
President/CEO  
KCEOC Community Action Partnership





# A Letter from the Chairman of the Board Greg Helton



Yet another year has passed, and yet another year KCEOC Community Action Partnership has flourished in the face of adversity to improve the community and change people's lives. We have seen a year full of expansion, growth, huge accomplishments, and identified areas of opportunity for the future. KCEOC has made lasting changes with the opening of the training center, breaking the cycle of generational poverty for so many people. Gone are the days when people were forced to leave the area for better opportunities, people can now stay if they choose and get quality education, earn certifications, and achieve higher-paying jobs. Industries that have avoided our area because of the lack of skilled labor, are now reaching out to tap into our greatest resource- our hardworking people. I speak for myself and the Board of Directors when I say we are very **PROUD** of KCEOC, very proud of every staff member who chooses to make a difference, and very proud to be a part of such a great organization.

KCEOC continues to prove that nothing can stay in their way of living, breathing, and embodying the Community Action Promise; "We care about the entire community and are dedicated to helping others help themselves and each other."

This Annual Report highlights just a small portion of the important work that KCEOC does daily. Please, take a few moments to read the incredible real-life success stories of people helped by KCEOC, and look at the true impact of our amazing service to the community. The dedication of KCEOC, the Board of Directors, and especially our frontline staff shines through in every page, I guarantee you will be left feeling inspired and excited for the future.

With Thanks

A handwritten signature in blue ink, appearing to read "Greg Helton".

Greg Helton  
KCEOC Community Action Partnership  
Chairman of the Board



# KCEOC COMMUNITY ACTION PARTNERSHIP

## Board of Director's 2022-2023



### LOCAL SECTOR:

PATRICIA ALLEN

CONNIE SUE BARNES

EVA BAYS

*PAM HUBBARD (Secretary)*

MARY STURDIVANT

STEPHANIE WALLACE

### PUBLIC SECTOR:

*JENNIFER BARNETT (Treasurer)*

*GREG HELTON (Chair)*

GILBERT HOLLAND

MAYME WALLACE

HON. MIKE MITCHELL

TIMOTHY OWENS

### PRIVATE SECTOR:

CHRIS BOWLING

SUSAN DUNAWAY

DIANA MILLS

*HON. LAURA PHILLIPS (Vice Chair)*

LAQUESTA GALINDO

CHARLES LOVELL

## In Loving Memory



Pam Hubbard served on the KCEOC Board of Directors since 2006 until her passing in 2023.

Pam was a dedicated advocate for the poor and a avid supporter of KCEOC programs and employees. She was an active board member, and was always willing to serve her community.

Pam engaged in advocacy work locally and nationally, to ensure the voice of people living in poverty was heard.

She will be greatly missed by her KCEOC family.



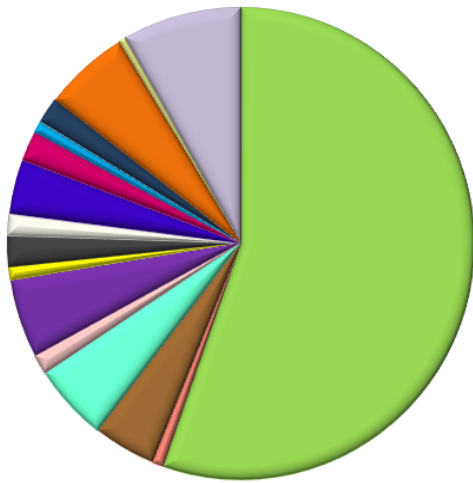


# KCEOC Program List

- Aquatic Club
- At-Risk Afterschool Meals
- Child Development-Early Head Start
- Child Development-Head Start
- Child Development- K-4
- Economic and Community Development
- Emergency Fund Services Incorporated (EFSI)
- Emergency Support Center (ESC)
- Homeowner Rehabilitation
- Housing Counseling/Workshops
- Housing Development
- Safe Sitter
- KCEOC Apartments and Senior Housing
- Senior Citizens Center
- Service Coordination
- Weatherization
- Winter Care
- Low-Income Home Energy Assistance Program (LIHEAP)
- Low-Income Household Water Assistance Program (LIHWAP)
- Rapid ReHousing Program- Emergency Solutions Grant (ESG)
- Southeast Kentucky Housing & Homeless Alliance (SKHHA)
- Summer Food Service Program (SFSP)
- Tenant Based Rental Assistance (TBRA)
- Volunteer Income Tax Assistance (VITA)
- Workforce Innovation and Opportunity Act (WIOA)
- Investments Supporting Partnerships In Recovery Ecosystems (INSPIRE)
- Prosper Appalachia Youth Program
- Youth Homeless Demonstration Program- Ryan's Place Crisis Housing
- Youth Homeless Demonstration Program- Rapid ReHousing Program

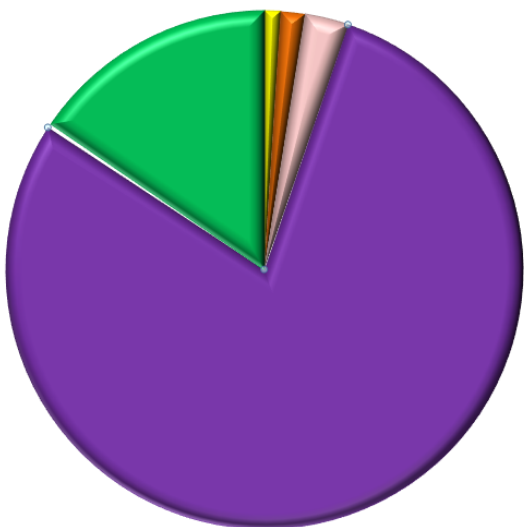


# Financial Summary



- Salaries & Fringe
- Travel
- Equipment
- Food
- Maintenance
- Supplies
- Rent
- Utilities
- Construction/Renovation
- Contracted Services
- Depreciation
- Insurance
- Other
- In-Kind
- Interest Exp
- Building Heating/Cooling

**Total Expenses: \$25,039,275**



- Fund Development
- Miscellaneous
- Rental Income
- Grants & Awards
- Interest & Sales

**Total Revenue: \$22,491,053**

## Liabilities

**Current Liabilities: \$4,881,010**

**Non-current Liabilities: \$1,422,345**

**Net Assets: \$14,483,819**

**Total Liabilities & Net Assets:**

**\$20,807,174**

## Assets

**Current Assets: \$3,760,743**

**Other Assets: \$17,046,431**

**Total Assets: \$20,807,174**

**6,248 Total Clients Served**



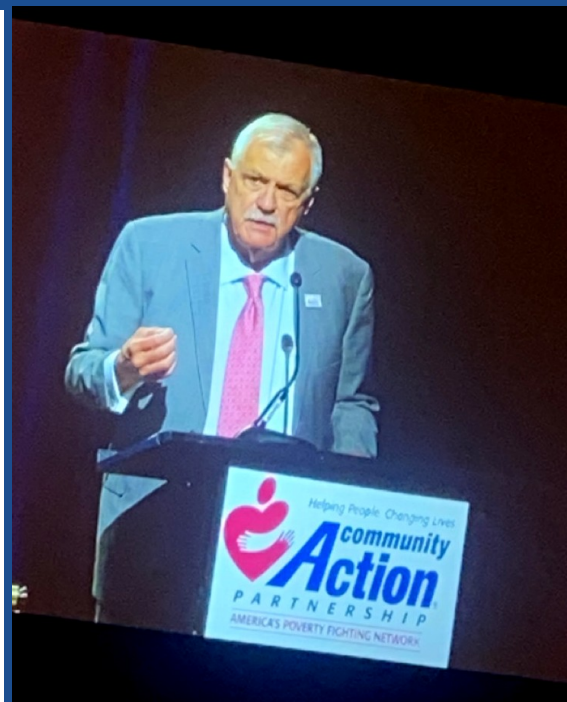
# KCEOC CAP Selected by the National Community Action Partnership to win Promise in Action Award

## For Outstanding Performance, Programs, & Efforts in the Fight against Poverty

The Promise in Action Award is for Community Action Agencies that have worked diligently to uphold their Community Action Promise of caring for the entire community and remain dedicated to helping people help themselves and each other. The Promise in Action award is granted to only 1-2 agencies nationwide that have shown significant strides against poverty.

KCEOC CAP received this award for its achievement of opening the first technical college training center in the area.

As President/CEO Paul Dole stated, “**THIS** is how you end poverty, this is what makes a difference in our communities. Poverty is broken with opportunity, give people the chance to flourish and stand on their feet. Giving them a hand up so that where they were born does not stand in their way of where they can go in life and what they can accomplish. This training center changes lives, it changes futures, it changes communities. We did it and we are already working to do it again– I want to encourage other Community Action Agencies to do the same. People want a better life, they just need the opportunity– they need a hand up!” This award recognizes the hard work of every KCEOC staff member to take care of our clients and community. The people served by KCEOC CAP are living in areas that have been nationally labeled as “educational deserts,” with some of the highest poverty rates in the country. KCEOC Community Action Partnership is honored to receive recognition by the National Community Action Partnership board of directors, but we are most grateful for the opportunity to serve our clients.”



KCEOC CAP is a second time winner of this prestigious award.

# Training Center Ribbon Cutting

A long-awaited addition to bring more options for higher education is now open in Knox County. A ribbon cutting was held Wednesday, October 12 at the new Southeast Community and Technical College Knox campus located in the former Barbourville Health and Rehabilitation Center nursing home on Shelby Street in downtown Barbourville. The new campus was announced in 2019 with renovations to the old nursing home facility reaching completion recently. Classes began officially on Monday, October 10. A mix of in-person, online and hybrid formats offer classes such as medical assisting, nursing assistant, welding, plumbing, education, criminal justice and a selection of general education courses.



Story Provided by The Mountain Advocate, edited by KCEOC

KCEOC Community Action Partnership was donated the property by the Forcht Group. KCEOC partnered with SKCTCS and sought grant funding to renovate the property. \$6.5 million was poured into renovating the facility, with \$1.8 million from the Work Ready Skills Initiative, \$3 million from the Economic Development Administration and \$1.5 million from the Appalachian Regional Commission. An additional \$2.25 million from ARC and U.S. Department of Agriculture funding, as well as \$400,000 in state funding earmarked by KCEOC helped provide for equipment and overages.

“We have been able to renovate and equip this building with \$8-9 million without using any KCTCS or state-supported dollars,” said Dr. Vic Adams, President, Southeast Kentucky Community and Technical College. “We also have grants that will fund personnel and equipment maintenance for a three-year period.”

86th District State Representative Tom O’Dell Smith said, “I’m proud to have been a part of a great addition to our education program for my district. I want to give a special ‘thank you’ to Terry Forcht for his donation of the nursing home to KCEOC, and the hard work of all involved to make this vision a reality. “Paul Dole’s leadership from KCEOC has transformed our area to many job opportunities and education for our youth. Also I want to acknowledge the work of Congressman Hal Rogers and Senate President Robert Stivers for their continued support in funding, not only this project, but so many more in our area. As with all projects it takes a team and I’m proud to a part of a great group. I’m committed to growing vocational and training in our area to give our young students the ability to learn a trade and stay home to work and raise their families.”

Knox County Judge-Executive Mike Mitchell said, “It has been my focus to grow Knox County’s economy and improve the quality of life of our residents. When we first announced this project I wasn’t even a year into my first term as Judge-Executive. This is the type of project we all want to be a part of. This project was made a reality because of the work KCEOC and Southeast Community & Technical College has done and the funding and support secured by local and state officials, Tom O’Dell Smith and Senate President Stivers and the federal support from Congressman Hal Rogers. “We are excited for the opportunities this will bring for our people in their future careers. This will enable Knox County and surrounding counties to grow our workforce and in turn strengthen our economy.”



# Housing Counseling Services

The Housing Counseling Program is designed to inform, educate, and prepare individuals for homeownership, identifying affordable units, and successfully maintaining housing.

82

Household that received information on fair housing, fair lending, and/or accessibility rights.

75

Households for whom the counselor developed a sustainable household budget through the provision of financial management and/or budget services.

33

Households that improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.

10

Households that received rental counseling and improved living conditions after receiving Housing Counseling Services.

1

Households that received rental counseling and avoided eviction after receiving Housing Counseling Services.

6

Homeless or potentially homeless households that obtained temporary or permanent housing after receiving Housing Counseling Services.

24

Households that gained access to non-housing resources (e.g. social services programs, legal services, public benefits such as Social Security or Medicaid, etc.) after receiving Housing Counseling Services.

40

Households that gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services.

19

Households that received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving Housing Counseling Services.

All projects have been accomplished as a result of financial assistance from Kentucky Housing Corporation and the United States Department of Housing and Urban Development (HUD). KCEOC is an Equal Housing Provider



# Housing Services



Homeless men, women, and children housed by the KCEOC Emergency Support Center.



Homeless men, women, and children who received supportive services through the Continuum of Care Program.



Households in Knox County that were able to purchase a home through the Housing Development Program



Homeless individuals were assisted through the Rapid Re-Housing Program.



Homeless youth (18-24) housed through Ryan's Place Youth Crisis Center



Tenant Based Rental Assistance participants receives assistance obtaining a home.

All projects have been accomplished as a result of financial assistance from Kentucky Housing Corporation and the United States Department of Housing and Urban Development (HUD). KCEOC is an Equal Housing Provider



Individuals served through the Homeless Prevention Program.



Households had their energy cost reduced through the Weatherization Program.



Housing Counseling participants improved their overall financial well-being.



EQUAL HOUSING OPPORTUNITY

# Donna's Story

I was happy with my life; I had a good husband, a healthy son, a close relationship with my mother and sister, and the best dog in the world, but bad times came... and then it got even worse.

My mother and my husband both passed away, and not only was my security shaken, but my heart was broken. I was deeply in grief that I was not able to pay all of my bills, but honestly, I did not know how to do all those things that my husband had always taken care of. I found support in KCEOC's Tenant-Based Rental Assistance (TBRA) program. I was renting an apartment from a local landlord, and KCEOC was helping me pay rent. However, when my sister was diagnosed with cancer, I moved her and her dog in with me and my dog so that I could help take care of them. I knew it was against my lease, but I could not turn my sister away in her time of need. Unfortunately, when my landlord found out, I was evicted. I, along with my sister and our dogs, were now homeless, but determined to stay together- we had no one else to depend on other than each other. I was not originally from this area, so I had a hard time finding a new apartment, and when you are displaced it's hard to find the documents that landlords need. We stayed where we could and where we could afford. I assumed my TBRA was over since I was not in the apartment they were helping me with, but I wish I had reached out because that wasn't the case. I wasn't used to needing help, so I didn't know how much help was available, or that people really wanted to help me.

The following year was terrible; my sister and I ended up sharing a room in a condemned house without electricity or running water. There were always people in and out of this home, some people staying there steadily like me and my sister, and some only staying a few nights. About 25-30 people lived in this small home at any given time, so space was very tight.

Without electricity, there was no heat in the winter, no air conditioning in the summer, and no refrigerator to store food or medicine. I did not feel comfortable having medication delivered for fear of it being stolen.

This resulted in our health rapidly declining during this time.

**Continued on the next page...**



The house itself was in such bad shape that there was no protection from the elements; when it would rain, pieces of the ceiling and water would fall on our beds. It had been so cold that month that I got frostbite on my fingers and arms. One winter day, I was carrying water back to the home when KCEOC employees found me during the annual K-Count. [The K-Count is a "point-in-time" count of persons experiencing homelessness on a single night in Kentucky.] They told me that KCEOC participates in K-Count every year to locate people who experience homelessness to be able to provide referrals, offer assistance to unsheltered people, and provide supplies. I later found out that they had been looking for me and worried about me the entire year. They brought supplies to the home for us and provided us with a hotel room, and I started working with a case manager. I was soon enrolled in several KCEOC programs, including the Rapid Re-Housing and the Continuum of Care Programs. We were stably housed and comfortable when my sister passed away in 2022. Her passing hurt me deeper than anything in my life, but I'm grateful we were stable during her last days. I later moved into Mixon Manor (senior housing), where I still live today and plan to remain for the rest of my life. Through the CoC Program, I learned how to budget, manage my money, and live independently. I have no issues paying bills on time, taking care of my health, and planning my future. If it had not been for case management, I would not have made it through the application process for Mixon Manor. I am so thankful to live in a place that is income-based because I do not have to worry about how I will pay my rent, utilities or buy food each month. Because I worked with KCEOC case management, I have been stably housed for several years, and that allows me to receive home health services each week, which has improved my health and quality of life. KCEOC helped me so much and inspired me to pay it forward. I am so proud that I can help others at Mixon Manor when they need support. **I encourage anyone who needs help to call KCEOC.**



KCEOC Community Action Partnership Inc. Rapid Re-Housing (RRH) program is designed to help homeless individuals and families obtain and secure permanent housing. RRH participation is an inclusive program not limited to employment status, income, criminal record or sobriety. RRH offers individualized case management tailored to meet the unique needs of each client and includes lessons to retain permanent housing by teaching ways to increase income, money management skills, and connection with community resources that address mental health, food insecurity, and job placement programs. The goal of the Rapid Re-Housing program is to alleviate homelessness by helping individuals overcome barriers and become permanently and stably housed.

# Ryan's Place Youth Crisis Center



Ryan's Place is dedicated to providing crisis housing and supportive services to youth between the ages of 18 and 24 in an encouraging environment; this allows program participants opportunities to grow and learn the skills they need to mature and become self-reliant. Ryan's Place is the only homeless transitional housing program dedicated to unprotected youth, serving a five county area in Southeastern Kentucky. It was made apparent that a youth homeless crisis center was needed in the area after

KCEOC identified 35 homeless individuals in targeted service area during an annual nationwide homeless count. In addition, there were 219 youth served within a KCEOC program that served the general homeless population, yet did not focus on the specific, unique needs of homeless youth. Ryan's Place follows KCEOC's core principles of offering clients a hand up not a hand out. The goal of Ryan's Place is for all the residents to be able to become self-sufficient. Beginning with day one of admission; participants establish goals to obtain permanent housing. Ryan's Place offers an on-site case manager, employment services, life skills, and basic "adulting" lessons to youths that are transitioning into adulthood. Youth Voice meetings are encouraged at Ryan's Place, providing clients an opportunity to give feedback and input on program operations and services. These meetings have also been critical with the development of local leadership initiatives developed by the youth to help dispel stereotypes of the homeless youth population.

Ryan's Place is named in memory of Ryan White, a young man who found himself homeless several times in his short lifetime, he later became an advocate for other homeless youth. Ryan served on the Youth Action board throughout the grant proposal process, he designed the logo and provided valuable input that helped implement Kentucky Housing Corporation's Coordinated Community Plan to Prevent and End Youth Homelessness. Sadly Ryan passed away in a car accident just days after his 18th birthday, and just months before the youth shelter was opened.



Ryan's Place is named in honor of both Ryan's memory and his passion for all homeless youth.



**Contact Ryan's Place at 606-595-3785**

Funding for Ryan's place is provided by HUD and operates as an equal housing opportunity for youths 18-24.



# Ryan's Place Youth Crisis Center



Clients had a developmental disability that led to their homelessness.



Total people served through the YHDP Rapid Re-Housing Program. of which were youths aged 18-24. 6 were children of the youth clients.



Total people resided at Ryan's Place. of which were youths aged 18-24. 3 were children of the youth clients.



Clients were left homeless after leaving domestic violence.



Pictured: Ellen Henson, Crisis Center Coordinator Teaching a life skills class to Ryan's Place Youth's.

# Senior Services



## Knox County Senior Center

Congregate Meals: 5,684 meals served  
Home Delivered Meals: 5330 meals served  
Homemaking Services: 2158.5 hours  
Personal Care Services: 398 hours  
Chore Services: 171 hours  
Nutrition Education: 674 Hours  
Health Promotion: 68 Hours  
Telephone Reassurance: As needed  
Transportation: 365 trips



Daily Services: Monday through Friday (224 Service Days per year)  
26 Congregate Meals clients served daily  
28 clients receiving Home Delivered Meals daily and weekends  
26 clients receiving Homemaking, Personal Care and Chore Services  
2-3 clients transported daily while the congregate program is operating

## Senior Housing

31 unduplicated Seniors living at Sowders and Mixon Manor.  
Service Coordination activities provided included Advocacy, Benefits Coordination, Referrals, Assessments, Case Management and Monitoring In-Home Services.  
Between both Properties, 173 unique and unduplicated services were coordinated with the 31 residents.

**263 Total services delivered.**

**225 Total resident contacts made.**





# Associated Programs



## 519 Tax Returns Filed

### VITA Tax Program:

The IRS's Volunteer Income Tax Assistance (VITA) program offers free basic tax return preparation to qualified individuals. The VITA program has operated for over 50 years. VITA sites offer free tax help to people who need assistance in preparing their own tax returns, including people who make \$58,000 or less; persons with disabilities; and limited English-speaking taxpayers.

### Summer Feeding Program:

KCEOC's Summer Food Service Program is designed to fill the nutrition gap and make sure children can get the nutritious meals they need. The USDA sponsored program works by providing meals throughout the summer. Food delivery sites are strategically placed where the optimal number of children can be served. KCEOC serves sites in Bell, Harlan, Knox, Laurel, and Whitley Counties. The meals served are nutritious, made fresh, and are free to children under 18.

### At Risk Afterschool:

The At-Risk Afterschool Meals Program through the Child and Adult Care Feeding Programs (CACFP) provides children and teenagers the nutrition they need, and can draw them into constructive activities that are safe, fun, and filled with opportunities for learning. When school is out and parents are still at work, children need a safe place to be with their friends, with structured activities, supportive adults, and good nutrition.



245,967 Meals Served

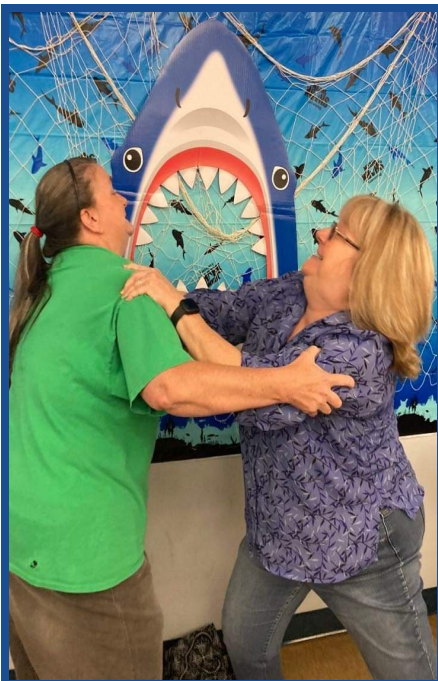




# Year In Review



# Year In Review





# LIHEAP & LIHWAP

The Low Income Home Energy Assistance Program (LIHEAP) and Low Income Home Water Assistance Program (LIHWAP) are federally funded programs designed to assist eligible low-income households meet their home heating/cooling/water needs. The programs are divided into several components, spring, summer and fall Subsidy and Summer Cooling and Winter Crisis. The programs are operated throughout the year with fall Subsidy operating from November till the end of December. Winter Crisis begins in January and operates until the end of March or funds are depleted. The Spring Subsidy Program begins operating in April and ends in May.

## LIHEAP

2023 LIHEAP Fall Subsidy: 1310 served, \$178,201.00 in benefits

2023 LIHEAP Winter Crisis: 2633 served, \$589,593.87 in benefits

2023 LIHEAP Summer Subsidy: 1368 served, \$252,570.00 in benefits

2023 LIHEAP Spring Subsidy (Cooling): 1028 served, \$147,581 in benefits

**6834 clients served, \$1,212,945.87 in benefits.**



## LIHWAP

**2023 LIHWAP Summer Subsidy:  
495 served, \$45,000 in benefits**



# Child Development



Head Start was born in 1965 as an initiative of President Lyndon B. Johnson's War on Poverty. As the name implies, it is designed to give underprivileged children a "head start" in school and in life. It has subsequently evolved into a comprehensive program for the whole family offering services in the area of social services education, parent involvement, health, nutrition, disabilities & transportation.

KCEOC Community Action Partnership was among the first Head Start providers in the nation and for almost six decades Head Start and KCEOC CAP have been improving the futures of children, families, and communities.

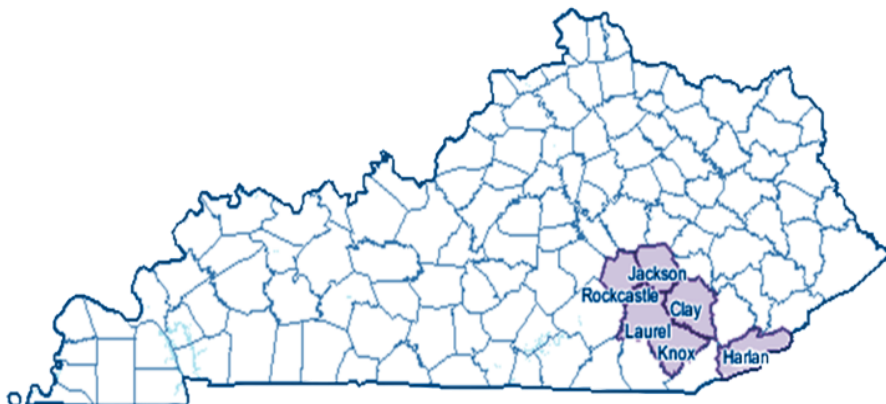
The KCEOC Child Development Program perceives that parents are the key people in a child's life. We are committed to include the parents in the Child Development Program to ensure that the gains made by the child are understood and built upon after the Head Start experience.

We recognize the significant impact of the learning process in the formative stages of the child's development. Our curriculum reflects the need for the integration of social, emotional, cognitive and physical experiences to bring about a greater degree of social competence in the child. These experiences can provide the child with the necessary mechanism to deal effectively with present environment and later responsibilities in school and life.



## Total Children Served

# 977

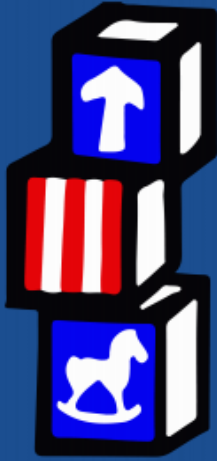


KCEOCs Child Development Programs operate in Clay, Harlan, Jackson, Knox, Laurel, and Rockcastle Counties.





# Early Head Start



315

Children Enrolled in Early Head Start Programs

Families Served by Early Head Start Programs

291

## AGES



- Expectant Moms 31 (8%)
- Under 1 Year 124 (31%)
- 1 Year Olds 101 (25%)
- 2 Year Olds 117 (29%)
- 3 Year Olds 26 (7%)

## ELIGIBILITY



- Below 100% (52%)
- Public Assistance (23%)
- Foster (6%)
- Homeless (2%)
- 100-130% (7%)
- Over Income (10%)





# Head Start



662

Children Enrolled in Head Start Programs

Families Served by Head Start Programs

614

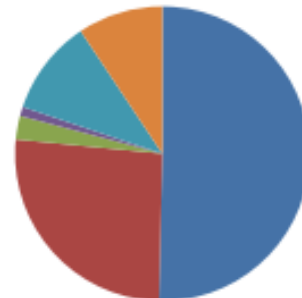


### AGES



- 2 Year Olds 73 (11%)
- 3 year Olds 281 (40%)
- 4 Year Olds 341 (49%)

### ELIGIBILITY



- Below 100% (50%)
- Public Assistance (26%)
- Foster (3%)
- Homeless (1%)
- 100-130% (11%)
- Over Income (9%)



# Weatherization Program

KCEOC's Weatherization Assistance Program provides assistance to 12 counties in KY. The program was created to reduce energy waste, lower utility costs and ensure the health and safety of low income residents.

The Weatherization Assistance Program is funded, in part, under contract with Kentucky Housing Corporation with funds from the U.S. Department of Energy and the U.S. Department of Health and Human Services.



Eligibility for WAP is based on household income up to 200% of the current Poverty Income Guidelines.

Applications are assigned a point value. Priority points are given to elderly, disabled applicants and households with small children. Applicants are served in order from highest to lowest priority points. Required documents to apply for assistance are proof of current income, copies of social security cards for all household members, copy of deed/mobile home title, and prior 12 months utility consumption history.



Completed Units



# Theo's Story

As told by his daughter Doylynn

My Dad, Theo, was born and raised just outside of Barbourville near the Clay/Knox County line, an area known locally as the head of Bull Creek. His family was quite large, him being one of 13 children, but he always describes it as very loving. His family was very poor, living in a small house with newspaper walls. Dad and most of his siblings had to leave school in the eighth grade to help work on the farm. He fondly remembers walking miles to town, plowing the fields with mules, and rambling around the countryside with his friends.

When he was old enough, he began to help with the family business, aka moonshining. While this was frowned upon, they did what they had to do to feed 13 kids. The older boys learned to drive at a young age to deliver moonshine to the city of Barbourville, many times to the courthouse, and even to the county jail. What they were doing was well known but no one wanted to prevent the delivery of the best moonshine in the county; this was in the 1950's and times were a little different then.

Years later, when his parents passed, Dad pursued a career in welding, which he would retire from after 61 years. He was and is still considered one of the best welders in Knox County. Working on heavy machinery and big equipment was his absolute favorite! He traveled everywhere to weld, even as far as the Rocky Mountains. Dad was a blue-collar man, and Mom was a homemaker, so having savings was not the most important priority. Growing up, he was taught that working hard for your family was all that was important. Dad was self-employed, so things like insurance, social security, and savings were not something he knew about, but you live and learn knowing what they do now, they would have planned differently. Dad has always worked from 4 am to 10 pm, regardless of whether it was a paid job or working around the house. Asking for help or finding himself in need was not a familiar experience, and it was not easy for him.

After my Grandmother died, Mom began to reside in her house while Dad lived alone in his. Many years passed, and the needed repairs to his home were adding up, and so were the expenses. He had been noticing leaks in the roof, coldness around the windows, and weak spots in the floors. Basically, everything that could go wrong was going wrong. He was 81 when we started working to get help with home repairs. By this point, Dad was on a fixed social security income that did not allow any room in his budget for home repairs.

Continued on the next page...



Pictured here with his daughter in 1985



Pictured here with his daughter in 2023

When we started the process, there was a wait-list for services because so many people were in need. We made some temporary fixes to do what we could to save the roof with tarps and tarring. Then Covid-19 hit, it changed things, making the process of getting the documents we needed much more difficult. To be honest, we were about to give up hope. Then, a terrible storm came and destroyed his roof beyond repair. Dad did not have homeowners' insurance due to the cost, so the ability to replace the roof was not in the foreseeable future. I contacted Katrina at KCEOC about their Weatherization Program, and she said they had received new funding that could assist with his needs. While his home was livable, it was not what a home should be. Basic Weatherization repairs were not going to solve Dad's serious problems. We signed up for the Weatherization Ready Repair Program, which got Dad's home in good enough shape so that it could be weatherized properly.

We always feel that our parents deserve the world, but to experience them actually being given the world is more than I can explain. Speaking about KCEOC to others is difficult to do without crying. The people there are amazing, the Weatherization crew, the office staff, and the entire agency, absolutely everyone. I cannot even put into words what they have done for all of us by helping Dad. They not only took care of his immediate needs they ensured the rest of his life would be comfortable! The air is cold, the heat is warm, the roof doesn't leak, there are smoke detection devices and carbon monoxide safety, the lighting is bright, and we feel so much better about him living there. I consider this a blessing from the Lord above, I am so grateful for the opportunity. Since the Weatherization Program completion, my Dad has turned 84 years old. While the old days are still fresh in his memory, the newer days are getting hard for him to remember. However, he ABSOLUTELY has not forgotten how important these people at KCEOC are and what they have done for him. He talks about how "those boys" are such good people all the time. The Weatherization team are such hard workers and will always have a special place in our hearts. KCEOC employees are extremely caring, non-judgmental, willing to help and work hard to do so. My Dad has cried so many happy tears since his home was repaired and weatherized. He feels like those wonderful people at KCEOC are now his family and he truly loves them.

**No amount of money could ever repay this blessing.  
We are so grateful to KCEOC!**





# KY Career Center Jobsight (WIOA)



KCEOC Kentucky Career Center Jobsight helps people find jobs and upgrade their skills to qualify for better jobs. Jobsight services adults looking for work, workers of any age who have been dislocated from their jobs through closings or layoffs, and economically disadvantaged young people who need help to get education, training, and a good start into the working world.

**Kentucky Career Center**  
Career Training Employer

americanjobcenter

EASTERN KENTUCKY  
**EKCEP**  
CONCENTRATED EMPLOYMENT PROGRAM, INC.

Helping People. Changing Lives.  
**KCEOC community Action**  
PARTNERSHIP  
"Creating change since 1964"

**Total Clients Served**



Unemployed Adults or Dislocated Workers who obtained employment.

Unemployed Adults or Dislocated Workers who obtained new credentials.



Youth Enrolled in Post Secondary Education

Youth Clients that obtained, employment, training, or credentials.



# Jacob's Story



## Story Provided by EKCEP

Jacob Barnard always had an interest in aviation, but he wasn't sure it was the right career for him. That changed in the summer of 2022 when he entered a work experience program at a nearby airport.... Then he knew for sure.

A native of Knox County, Barnard had worked at his local grocery store while in high school and during summers helped his father, who managed a Sears in nearby Middlesboro, KY. When he learned about the career services available at the KCEOC JobSight in Barbourville, he thought it would be a good fit to do something different for the summer and decided to enroll.

A partner in the Kentucky Career Center JobSight network, KCEOC provides career and employment services in Knox County under contract with Eastern Kentucky Concentrated Employment Program (EKCEP). While those services are normally covered by critically important Workforce Innovation and Opportunity Act (WIOA) funds, EKCEP also works to obtain non-WIOA funding from other sources, including private funders, that can play an important role in bolstering services for Eastern Kentuckians. For Barnard, KCEOC was provided with non-WIOA funding to cover a work experience program that essentially confirmed for him that he was on the right career path.

“Through the work program I chose to work at the airport in London,” Jacob said. “I'd always had an interest in aviation. So, I was like, I'll work at the airport this summer through this program to kind of ... make sure that's really what I wanted to do, and that really helped me.”

Through the use of EKCEP's private funding, KCEOC paid for the cost of the work experience and covered Barnard's wages during his job placement at the London Airport. It was an important placement for him, Jacob added, as the work experience through JobSight not only helped him determine a career path, but also provided him with a salary that will go to help pay for his education. He just recently earned his commercial pilot certification and will go to Charlotte, NC, for flight instructor school. He said he hopes to eventually work for an airline.

**Continued on the next page.**

“The work experience helps because they basically give you the pick of where you want to work, just as long as that workplace approves of it,” he said. “It’s good pay as well, especially if you are in high school.”

Barnard said the staff at his local JobSight was nice and easy to work with, and he would recommend anyone looking for a new job to at least look into enrolling at their local career center and see if their services might be right for them, too.

“I enjoyed it, and I was happy I had the opportunity to do that for summer,” he said.

While Barnard’s case illustrates the effectiveness of workforce programs, it also demonstrates how workforce agencies like EKCEP can utilize a mix of funding—both public and private—to ensure youth workers have options available to help them decide on the right career paths for them, said EKCEP Executive Director Becky Carnes-Miller.

“Stories like Jacob’s are precisely the ones we want to see in the world of workforce,” she added. “And knowing that EKCEP also has the capacity to utilize non-WIOA funding sources to provide crucial services makes the work we’re doing with our partners in Eastern Kentucky that much more important and effective for the workers and businesses in our service area.”

If you’re interested in applying for career and employment services, visit [jobsight.org/locations](http://jobsight.org/locations) to find your nearest Kentucky Career Center JobSight and contact a career advisor to get started. KCEOC operates a Kentucky Career JobSight that can be reached at 606-546-2639.



EKCEP, a nonprofit workforce development agency headquartered in Hazard, Ky., serves the citizens of 23 Appalachian coalfield counties. The agency provides an array of workforce development services and operates the Kentucky Career Center JobSight network of workforce centers, which provide access to more than a dozen state and federal programs that offer employment and training assistance for job seekers and employers all under one roof.

Learn more at <http://www.ekcep.org> or <http://www.facebook.com/ekcep>.

# James J. Davenport CSBG Scholarship

Each year, KCEOC Community Action Partnership presents up to four recipients with a scholarship, funded by the Community Services Block Grant (CSBG) education fund.

These scholarships are designed to provide continued education to recipients that illustrate need by meeting eligibility guidelines and show promise of success indicated by GPA/GED scores and enrollment in a higher educational/vocational institution.



Pictured with KCEOC VP/COO Jennifer Smith is 2023 Scholarship Winners Shane Gray (L) and Ellen North (R)



Scholarships Awarded in 2023



Total Scholarships Granted since 2012

This CSBG scholarship was named in honor of a Community Action hero and one of KCEOC's very own—the late James Joseph Davenport.

Affectionately known to most as “Jim.”

During his 26-year career at KCEOC, Jim was instrumental in saving funding in Washington, D.C. that was the prime source for KCEOC and Community Action Agencies across the country.

This year marks the 10 year anniversary of the scholarship's dedication to KCEOC's Jim Davenport.



# KCEOC Volunteers



**4,913 Volunteers**

**156,800 Total Volunteer Hours**

Every day KCEOC Community Action Partnership works the front lines to lend people a hand up, but did you know we also receive a daily helping hand from our many volunteers?

**“Volunteers do not necessarily have the time; they just have the heart.”**

**~Elizabeth Andrew**

Volunteering with KCEOC can be as simple as organizing collections of house-hold items or food to donate to the homeless, helping someone move out of the shelter, serving/delivering meals, making wellness calls for the senior center, or you can even volunteer in one of our childhood development classrooms.

**Volunteering can be as big or small of a commitment as you choose.**

**KCEOC accepts volunteers of all ages, backgrounds, and ability levels.**

**Value of Volunteer Time**  
**\$4,210,080**



Pictured is a KCEOC employee volunteering to help a neighboring agency rebuild a clients home post flooding



# Individual Donors

REBECCA AKINS	KELLY FIELDS	JAMES LEDFORD	TANYA SAWYERS
TERESA BACK	TINA FOX	WILLIAM LEWIS	LISA SCOTT
JOHN BAKER	LEE FRAZIER	DRUESILLA LUNSFORD	PAMELA SEARS
LORETTA BAKER	PATRICIA FROST	ASHLEY MADDEN	KAYLA SERGENT
OLIVIA BARGO	BRANDY FUSON	TAMMY MARION	ANGELA SHULAR
SHEARITA BARGO	JANICE GAMBREL	SHELIA MARTIN	JAMES SILER
MISTY BELCHER	FLOSSIE GIBSON	BONITA MASON	CASSIE SIMPSON
SHAWN BINGHAM	KATIE GOSHEN	BRITTANY MAYNES	NIKITA SIMPSON
KIM BIXLER	SAVANNA GRAY	SHARON MESSER	BRITTANY SMALLWOOD
KATHY BLACK	KEITH GREENE	BRIANA MILES	DUSTIN SMITH
JIMMIE BRAY	SAMANTHA HALL	REBECCA MILLER	JENNIFER B SMITH
PAULA BRAY	SCOTT HAMMONS	JOANNIE MILLS	LINDA SMITH
LULA BROCK	JESSICA HARP	GEORGIA MINIARD	SCOTTIE SMITH
NATASHA BROCK	ASHLEY HATFIELD	EVA MOBLEY	SHERRY SMITH
NOAH BROCK	BRITTANY HELTON	JESSI MONTGOMERY	THOMAS SMITH
SAMANTHA BROCK	PEGGY HELTON	BRENDIA MOSES	TASHA SPURLOCK
AMBER BROWN	REIHANNA HELTON	DEBBIE NAPIER	JAMIE STEVENS
ANGELA BROWN	HAILEY HEMBREE	PATTI NIDAY	DUANE STREHLE
TONYA BROWN	BONNIE HENSLEY	MEGAN NOE	PAMELA STURDIVANT
KATRINA BURTON	AUNDREY HENSON	JACK OROURKE	CHRISTOPHER SULLIVAN
HEATHER CASEY	ELLEN HENSON	JOANNE OSBORNE	KRISTY SWAFFORD
REBECCA CASTEEL	HEATHER HENSON	KAREN OWENS	MICHAEL SWAFFORD
LYNN CHESNUT	ALICIA HILL	VERONICA OWENS	RITA SWAFFORD
LESLIE COCHRAN	JOSEPH HILL	REBECCA PEACE	HEATHER SWICK
KATHY COLEMAN	REGENIA HOUSE	ALEXANDER PHIPPS	CAROLYN THOMPSON
ELIZABETH CRAFT	STEPHANIE HOWARD	JACQUELINE PILLAY	TANNER WELLS
SHIRLEY CUPP	KATHY D. HUBBARD	CHASITY POWELL	RACHEL WILLIAMS
BRANDY CURRY	BEVERLY ISOM	KATHALEEN PRUITT	HORTENSE WILSON
ANNE DAVIS	CYNTHIA ISOM	AMY ROARK	TAMMY WOTIER
MICHELLE DAY	MICHELLE JOHNSON	ELLA ROARK	SHEILA WYATT
APRIL DINSMORE	TRAYCE JOHNSON	CHRISTINA ROBINSON	
PAUL D DOLE	TRYPHENA JOHNSON	JUSTIN ROSE	
JACOB DOYLE	VICTOR JORDAN	MELISSA ROSS	
MILES ESTES	DYLAN KING	NICHOLAS RUSSELL	
DENISE FEE	KARYSSA LAMB		



Thank You



# Corporate Donors

L&N Federal Credit Union  
Mitchell Tax and Accounting  
Jackson Warewashing  
Southeast KY  
Community & Technical College  
Southeast KY Chamber of Commerce  
Whayne Supply  
Smith's Family Pharmacy  
Ledford's Auto Sales  
Mitchell Tax and Accounting  
Bluegrass Care Navigators  
Locust Grove Baptist Church  
Lowe's of Corbin  
Wal-Mart of Corbin  
Wal-Mart of Barbourville  
Christ Gives Relief  
First Baptist Church Barbourville  
Billy's One Stop  
First United Methodist Church  
Betersource Insurance Company  
Save A Lot of Barbourville  
Medicare Savings Market  
Smiddy Distribution Inc.  
Pat Hauser Attorney at Law  
West Knox Pharmacy  
Phil Brown Insurance  
Codell Construction  
R&D Backhoe Services  
Barbourville Iron and Metal  
Kenway Distribution  
Ferguson Plumbing  
JL Davis Electric  
Gordon Foods  
Barbourville ARH  
Cumberland Valley Electrical  
Knox County Veterinary Services Inc.  
L&N Federal Credit Union  
WD Bryant's & Son  
GFWC-KY Barbourville Women's Study  
Johnny Wheels  
Knox County Fiscal Court  
Knox County Judge:  
Executive Mike Mitchell  
Patrick Hauser, Attorney at Law  
JBK Roofing Inc  
Aetna  
Cintas  
KOWA  
PNC Bank  
Forcht Bank



Thank  
You



Pictured Save A Lot of Barbourville's donation to the  
Emergency Support Center with KCEOC  
employees Jennifer Smith and Jessi Montgomery



# Give to KCEOC

We are positive that after you've read through these pages you have renewed hope in what people can accomplish if given the opportunity- if given a hand up. You have read stories of real people right here in your community that fought against all odds and changed their lives for the better, you've seen all the statistics, and hopefully seen what the future can hold when essential programming is available. KCEOC firmly believes that change is possible- it just takes a hand up! The world is still full of worry and uncertainty and we are worried too. We worry about the people that we serve, we worry about those who have unmet needs in our community, we worry about small businesses, families, but most importantly we worry how we are going to be able to help...

We are proud of our agency, and all of our staff on how we handled the ongoing crises over the past few years. We are proud that through our enhanced safety modifications, we were able to remain open during the pandemic, survive natural disasters, and even help our neighbors through their devastating natural disasters. We remain committed to serve our community. Our assistance programs and service delivery remain expanded, and we seek new programs to best help our community. Yet, there is still a need for additional funds, everyday presents a new challenge for someone trying to break the cycle of poverty. With the inflation rate at 40% since 2020 (Bureau of Labor Statistics), even working families are dealing with food and housing insecurity.

We were blessed with special COVID-19 related funding that allowed us to expand programming during the height of the pandemic, but that has come to an end; however the needs of the community have not. People need our help, many are finding themselves needing help for the first time ever. Brighter skies are ahead and KCEOC has big plans for the future. We hope you'll choose to join in the action and support us in the fight against poverty.

**Please consider donating to KCEOC.**

There is no amount so small that it is not useful,  
no amount too small to be appreciated,  
no amount too small to make a difference!

## Ways to Give:

### By Mail

KCEOC  
Community Action Partnership  
PO Box 490  
Barbourville KY 40906  
Attn: Jessi Montgomery,  
Chief Development Officer

### Online

Donate with PayPal, Credit or  
Debit Card

[www.KCEOC.org/donate](http://www.KCEOC.org/donate)

### In Person

KCEOC  
Community Action Partnership  
5448 North US HWY 25E  
Suite A  
Gray KY 40734





# KCEOC Locations

## Knox County

KCEOC Main Office  
5448 N US Hwy 25E  
Suite A

Gray, KY 40734  
606-546-3152

Barbourville City School  
140 School Street  
Barbourville, KY 40906  
606-546-3120

Cannon Center  
56 Malibu Road  
Cannon, KY 40923  
606-546-7511

Dovie Thompson  
205 Second Street  
Barbourville, KY 40906  
606-545-0301

Flat Lick K-4  
110 KY 3085  
Flat Lick, KY 40935  
606-542-4712

Girdler Center  
5452 North KY 11  
Girdler, KY 40943  
606-546-4859

Henson Hollow  
188 Henson Hollow Rd  
Barbourville, KY 40906  
606-546-5045

Knox Early Head Start  
320 High Street  
Barbourville, KY 40906  
606-545-9076

Lynn Camp School  
366 North KY 830  
Corbin, KY 40701  
606-523-1814

Perry Building  
320 High Street  
Barbourville, KY 40906  
606-545-9076

Rosenwald I & II  
955 Whitesburg Hollow  
Barbourville, KY 40906  
606-546-6783

Ryan's Place  
Youth Crisis Center  
462 Court Square  
Barbourville KY  
606-595-3785

Saint Gregory  
355 Sycamore Street  
Barbourville, KY 40906  
606-546-5494

WIOA  
464 Court Square  
Barbourville, KY 40906  
606-546-2639

## Harlan County

Gray's Knob  
84 Morgan Drive  
Grays Knob, KY 40972  
606-573-6543

Tri-Cities  
119 Center Street  
Cumberland, KY 40823  
606-589-5522

Verda  
56 School House Rd  
Evarts, KY 40828  
606-837-3314

Laurel County  
LCCDC  
1234 South KY Hwy 421 N  
Corbin, KY 40701  
606-528-9531

Clay County  
Big Creek  
523 N Hwy 66  
Oneida, KY 40972  
606-598-2812

Island Creek  
187 Head Start Lane  
Manchester, KY 40962  
606-548-3659

Oneida Elementary  
435 Newfound Road  
Oneida, KY 40972  
606-847-4212

Paces Creek  
290 East Couch Road  
Manchester, KY 40962  
606-598-6096

## Jackson County

Jackson County EHS  
1426 US Hwy 421 N  
McKee, KY 40447  
606-287-5236

Rockcastle County  
Rockcastle County EHS  
50 Tevis Street  
Mount Vernon, KY 40456  
606-256-8022



## General Information

Physical Address:  
5448 N US Hwy 25E  
Gray KY 40734

Mailing Address:  
PO Box 490  
Barbourville KY 40906

Phone: 606-546-3152

Webpage: [www.kceoc.org](http://www.kceoc.org)

Facebook: KCEOC  
Community Action  
Partnership or @KCEOC1

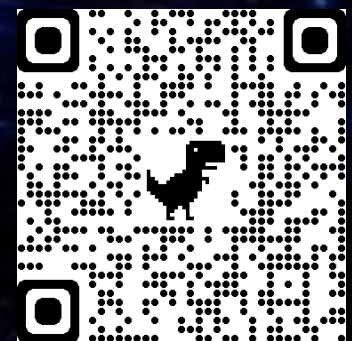
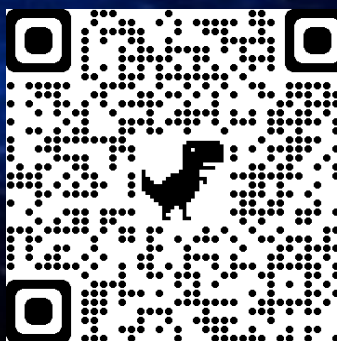
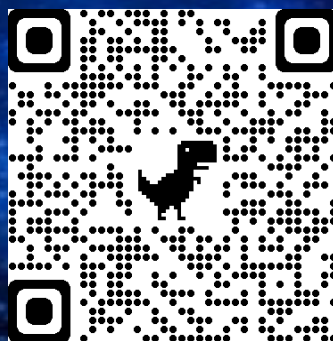
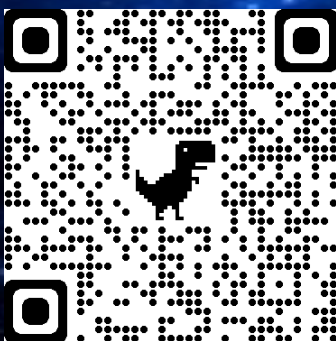
Twitter: KCEOC Community  
Action Partnership or  
@KCEOC



## The Community Action Promise

Community Action changes people's lives,  
embodies the spirit of hope,  
improves communities and makes  
America a better place to live.

We care about the entire community  
and we are dedicated to helping people help  
themselves and each other.



\*\*\*Hold your Smartphone camera to the QR codes to be directed to the sites.

This project is funded, in part, under a contract with the Cabinet for Health and Family Services with funds from the Community Services Block Grant Act of the US Department of Health and Human Services.