

# 2022 Annual Report

Helping People. Changing Lives.



PARTNERSHIP

"Creating change since 1964"

Helping People,

Changing Lives



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## Community Action Promise

“Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

## Mission

KCEOC Community Action Partnership is dedicated to recognizing human potential, improving communities, and creating opportunities for change

## Values

KCEOC values our customers, employees, board members, volunteers, partners, and the communities we serve. The agency believes in providing a safe and nurturing environment for its employees, offering each one the opportunity to grow and develop. Customers are treated with respect and dignity and the agency strives to extend the proverbial “hand-up, not a hand-out.” The agency believes in making each community a better place to live and work, with advocacy and maximum feasible participation continuing to be the primary means of involving those most affected by change.



## A Letter from President/CEO Paul D. Dole



I'm pleased to say that this last fiscal year has been yet another growth year for KCEOC Community Action Partnership. Overall, we have had an exciting year of accomplishments, including being nationally recognized as one of the top 50 nonprofits to work for in the country. As an agency of Excellence, KCEOC staff and our Board of Directors continue to strive for excellence in everything we do. This is our way of ensuring our clients receive the very best opportunities to succeed. We have continued to expand our programs and develop new partnerships that help foster new opportunities that change the lives of the people in our community.

One of our non-planned accomplishments was the formalization of our emergency response plan when a disaster occurs. When Eastern Kentucky suffered the disastrous flooding in 2022, the staff here at KCEOC stepped up to solicit donations and supplies, and rallied to get them delivered to the local Community Action Agencies. Even though the flooding didn't affect our area directly, it sent us a strong message- **We need to be prepared!** We then developed an Emergency Response Plan in coordination with local governments, so when a disaster occurs in our area we know what to do and how to help in meaningful ways. We have made many of our facilities available for emergency sheltering, and as heating/cooling locations to be able offer a regional response.

I hope you find this report informative but more than that I hope as you read about the successes of our clients and agency it inspires you to join in the action! KCEOC Community Action Partnership lives the Community Action Promise everyday and has proved yet again our commitment to our Community Action Promise, that we **WILL** help people help themselves and each other... Come Hell or High Water!

With thanks,

Paul D. Dole  
President/CEO  
KCEOC Community Action Partnership





# A Letter from the Chairman of the Board Greg Helton



Every year when I sit down to write this letter I look back and think there's no way I could be more proud of the work that KCEOC has accomplished, and then the next year comes around I am proved wrong. It has been yet another successful year for KCEOC, and I am even more impressed this year than the last. I speak for myself and for all of the Board of Directors, when I say we are very **PROUD** of KCEOC and very proud to be a part of such a great organization.

The pandemic may have put KCEOC to the test, but they passed with flying colors. While most are glad that life is finally slowing down and returning to normal, KCEOC continues to push ahead and strive to make a difference in the community- which I guess *is* their "normal."

KCEOC lives, breathes, and embodies the Community Action Promise; "We care about the entire community and are dedicated to helping others help themselves and each other."

This Annual Report highlights just a small portion of the important work that KCEOC does every single day. Please, take a few moments to read the incredible real-life success stories of people helped by KCEOC, and take a look at the true impact of our amazing service to the community. The dedication of KCEOC, the Board of Directors, and especially our frontline staff shines through in every page, I guarantee you will be left feeling inspired and excited for the future.

With Thanks

A handwritten signature in blue ink, appearing to read "Greg Helton".

Greg Helton  
KCEOC Community Action Partnership  
Chairman of the Board



# KCEOC COMMUNITY ACTION PARTNERSHIP

## Board of Director's 2021-2022



### **LOCAL SECTOR:**

PATRICIA ALLEN

CONNIE SUE BARNES

EVA BAYS

*PAM HUBBARD (Secretary)*

MARY STURDIVANT

STEPHANIE WALLACE

### **PUBLIC SECTOR:**

*JENNIFER BARNETT (Treasurer)*

*GREG HELTON (Chair)*

GILBERT HOLLAND

MAYME WALLACE

HON. MIKE MITCHELL

TIMOTHY OWENS

### **PRIVATE SECTOR:**

CHRIS BOWLING

SUSAN DUNAWAY

DIANA MILLS

*HON. LAURA PHILLIPS (Vice Chair)*

LAQUESTA GALINDO

CHARLES LOVELL

## KCEOC Community Action Partnership's Board of Directors Reaches 100% Giving Participation

Thank you to the dedicated individuals who serve as board members, who donate not only their time, but also their personal resources to serve their community and make the world a better place.



# KCEOC Program List



- Aquatic Club
- At-Risk Afterschool Meals
- Child Development-Early Head Start
- Child Development-Head Start
- Child Development- K-4
- Economic and Community Development
- Emergency Fund Services Incorporated (EFSI)
- Emergency Support Center (ESC)
- Homeowner Rehabilitation
- Housing Counseling/Workshops
- Housing Development
- KCEOC Apartments and Senior Housing
- Low-Income Home Energy Assistance Program (LIHEAP)
- Low-Income Household Water Assistance Program (LIHWAP)
- Rapid ReHousing Program- Emergency Solutions Grant (ESG)
- Safe Sitter
- Senior Citizens Center
- Service Coordination
- Southeast Kentucky Housing & Homeless Alliance (SKHHA)
- Summer Food Service Program (SFSP)
- Tenant Based Rental Assistance (TBRA)
- Volunteer Income Tax Assistance (VITA)
- Weatherization
- Winter Care
- Workforce Innovation and Opportunity Act (WIOA)
- Investments Supporting Partnerships In Recovery Ecosystems (INSPIRE)
- Prosper Appalachia Youth Program
- Youth Homeless Demonstration Program- Ryan's Place Crisis Housing
- Youth Homeless Demonstration Program- Rapid ReHousing Program



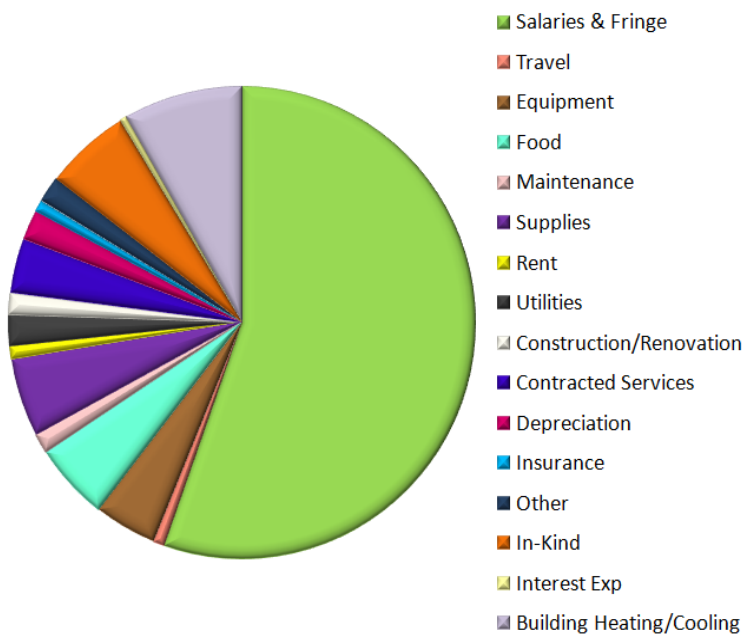
## Special COVID Funding Programs

- Emergency Solutions Grant (ESG-COVID)  
Rapid ReHousing Program
- Homeless Prevention (ESG-COVID)

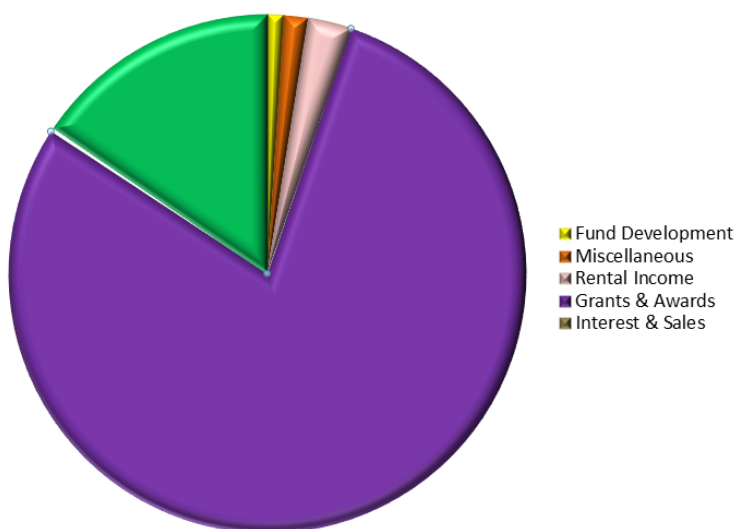




# Financial Summary



**Total Expenses: \$23,435,036**



**Total Revenue: \$25,947,597**

## Liabilities

**Current Liabilities: \$4,098,032**

**Non-current Liabilities: \$1,493,487**

**Net Assets: \$16,462,173**

**Total Liabilities & Net Assets:**

**\$22,053,692**

## Assets

**Current Assets: \$4,466,448**

**Other Assets: \$17,587,244**

**Total Assets: \$22,053,692**

**7348 Total Clients Served**



# KCEOC Named Best Nonprofit to Work For in 2022



KCEOC Community Action Partnership was selected as one of the 2022 *Best Nonprofits to Work For*. *The NonProfit Times*, the leading national business publication for nonprofit managers, has partnered with Best Companies Group to identify nonprofit organizations where leaders have excelled in creating quality workplaces.

This survey and awards program is designed to identify, recognize and honor the best employers in the nonprofit industry, benefiting the industry's economy, workforce and businesses.

**The list is made up of only 50 non-profit organizations nationwide.**

Paul D. Dole President/CEO KCEOC CAP states, "I am very proud to have KCEOC Community Action Partnership recognized as one of the best nonprofits to work for nationally, I am even prouder that it was our employees that voted us as a Best Nonprofit to Work For. It is through their hard work, belief in the agency and what the agency does to serve the community that makes us an agency of excellence. I truly believe we are the Best Nonprofit to Work For because we have the best people working for KCEOC CAP. It has always been a part of our culture to act as one family and I have never been let down by our collective spirit to abide by our Community Action Promise, to help people help themselves and each other."





# Housing Counseling Services

The Housing Counseling Program is designed to inform, educate, and prepare individuals for homeownership, identifying affordable units, and successfully maintaining housing.

54

Household that received information on fair housing, fair lending, and/or accessibility rights.

54

Households for whom the counselor developed a sustainable household budget through the provision of financial management and/or budget services.

26

Households that improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.

8

Households that received rental counseling and improved living conditions after receiving Housing Counseling Services.

25

Households that received rental counseling and avoided eviction after receiving Housing Counseling Services.

39

Homeless or potentially homeless households that obtained temporary or permanent housing after receiving Housing Counseling Services.

41

Households that gained access to non-housing resources (e.g. social services programs, legal services, public benefits such as Social Security or Medicaid, etc.) after receiving Housing Counseling Services.

53

Households that gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services.

13

Households that received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving Housing Counseling Services.

All projects have been accomplished as a result of financial assistance from Kentucky Housing Corporation and the United States Department of Housing and Urban Development (HUD). KCEOC is an Equal Housing Provider





# Housing Services

102

Homeless men, women, and children housed by the KCEOC Emergency Support Center.

323

Homeless men, women, and children who received supportive services through the Continuum of Care Program.

3

Households in Knox County that were able to purchase a home through the Housing Development Program



227

Homeless individuals were assisted through the Rapid Re-Housing Program.

29

Homeless youth (18-24) housed through Ryan's Place Youth Crisis Center

33

Tenant Based Rental Assistance participants receives assistance obtaining a home.

62

Individuals served through the Homeless Prevention Program.

47

Households had their energy cost reduced through the Weatherization Program.

54

Housing Counseling participants improved their overall financial well-being.

All projects have been accomplished as a result of financial assistance from Kentucky Housing Corporation and the United States Department of Housing and Urban Development (HUD). KCEOC is an Equal Housing Provider



## Christina's Story:

Life had been hard for Christina, people had often been unkind to her, which led her to not believe in herself.

“When you don't believe in yourself, when you don't feel worthy, or when you are put down by other people long enough, you believe that's all there is, and you make bad decisions just to get through the day, just to feel like you belong with a group, even if that group isn't the healthiest for you” said Christina.

I didn't believe I could do anything with my life, I was always told to “just draw a check” because I would never be able to do anything else. I was so beaten down, controlled, and deeply lonely that I joined in the first

group that accepted me, that's where I met my now-ex partner and I started doing drugs with them to stay apart of this group. It started with pain pills, but quickly escalated to hard drugs. I was just 18 years old. I don't need to tell you how quickly life spirals out of control when you mix drugs with despair.

I felt controlled, from people, my relationship, my past, and then by my addiction– but I truly didn't know anything better was out there for me. **I am so glad I was wrong!**

I found myself homeless, and alone after being separated from my children. I had finally had enough, I wanted better for my kids. At that time, I still wasn't sure I deserved better, but I knew they did. I was willing to work hard to give them a better life. What I learned on the way was that I had to take care of me, to better take care of them. So I started my journey to recovery.

I started an in-depth treatment program to deal with my addiction, I went through drug court to clear up that side of things too, but when I contacted KCEOC the final pieces started coming together. KCEOC offered me shelter, but most importantly they offered me a way to regain my independence, they offered the encouragement I never had– they offered me a hand up!

We made a plan, and as I transitioned through the different programs I saw a different side to life, one worth fighting for! It was a long road, but I am so proud to say that my whole life is different!

Continued on the next page.





I started in KCEOC's Emergency Support Center, then moved to their Rapid ReHousing, and Continuum of Care Programs. I received support for well over a year- more support than I had ever had in my life and I was determined to make the best of it. Between KCEOC, Rehab, Drug Court, and working my plan with DCBS, all my time was spent improving my life and doing the work to change my life! KCEOC taught me that at your lowest moments, there are people there to help you, and that asking for help is the one of the strongest things you can do. They made all the processes simple to understand and held me accountable. I had a plan, I had goals, and I had the blueprint on how to achieve them, but it was up to me to take the journey. I would encourage anyone wanting to change their life to just reach out, it doesn't matter how hopeless you think you are, there is help out there, people care and they are willing to help you!

The great thing about KCEOC is that they helped **ME** achieve **MY** goals, I have ownership of my success. No one did it for me, I did the work which means other people can to. KCEOC helped me achieve so much, I care about myself now, and that allows me to care for other people better. I'm so glad KCEOC is there, I will forever be grateful for those that offered me a hand up when I was at my lowest point. I am proud of myself, proud of what I accomplished- and I have a lot of people that support me- and it gets even better....

I am so proud to say that I just celebrated my third year sober, I have stable long term employment, I pay my own way through life, I have total independence, I have my own home- and better yet I share it with my children and my loving husband. So much good came into my life when I accepted that I deserved it. I am now excited to "pay it forward" and help out other people too. I recently earned my peer support certification so that I can support people who are just getting started in their journey to recovery and I can't wait to see what the future holds. I hope to one day be able to travel and become a motivational speaker.

KCEOC Community Action Partnership Inc. Rapid Re-Housing (RRH) program is designed to help homeless individuals and families obtain and secure permanent housing. RRH participation is an inclusive program not limited to employment status, income, criminal record or sobriety. RRH offers individualized case management tailored to meet the unique needs of each client (s), and includes lessons to retain permanent housing by teaching ways to increase income, money management skills, and connection with community resources that address mental health, food insecurity, and job placement programs. The goal of the Rapid Re-Housing program is to alleviate homelessness by helping individuals overcome barriers and become permanently and stably housed.

# Ryan's Place Youth Crisis Center



Ryan's Place is dedicated to providing crisis housing and supportive services to youth between the ages of 18 and 24 in an encouraging environment; this allows program participants opportunities to grow and learn the skills they need to mature and become self-reliant. Ryan's Place is the only homeless transitional housing program dedicated to unprotected youth, serving a five county area in Southeastern Kentucky. It was made apparent that a youth homeless crisis center was needed in the area after

KCEOC identified 35 homeless individuals in targeted service area during an annual nationwide homeless count. In addition, there were 219 youth served within a KCEOC program that served the general homeless population, yet did not focus on the specific, unique needs of homeless youth. Ryan's Place follows KCEOC's core principles of offering clients a hand up not a hand out. The goal of Ryan's Place is for all the residents to be able to become self-sufficient. Beginning with day one of admission; participants establish goals to obtain permanent housing. Ryan's Place offers an on-site case manager, employment services, life skills, and basic "adulting" lessons to youths that are transitioning into adulthood. Youth Voice meetings are encouraged at Ryan's Place, providing clients an opportunity to give feedback and input on program operations and services. These meetings have also been critical with the development of local leadership initiatives developed by the youth to help dispel stereotypes of the homeless youth population.

Ryan's Place is named in memory of Ryan White, a young man who found himself homeless several times in his short lifetime, he later became an advocate for other homeless youth. Ryan served on the Youth Action board throughout the grant proposal process, he designed the logo and provided valuable input that helped implement Kentucky Housing Corporation's Coordinated Community Plan to Prevent and End Youth Homelessness. Sadly Ryan passed away in a car accident just days after his 18th birthday, and just months before the youth shelter was opened.



Ryan's Place is named in honor of both Ryan's memory and his passion for all homeless youth.



**Contact Ryan's Place at 606-595-3785**

Funding for Ryan's place is provided by HUD and operates as an equal housing opportunity for youths 18-24.



# Ryan's Place Youth Crisis Center



8 Clients had a developmental disability that led to their homelessness.



28 Total people served through the YHDP Rapid Re-Housing Program.  
17 of which were youths aged 18-24.  
11 were children of the youth clients.



29 Total people resided at Ryan's Place.  
22 of which were youths aged 18-24.  
7 were children of the youth clients.



7 Clients were left homeless after leaving domestic violence.



Pictured: Barbourville Junior Women's Study Club's generous donation to Ryan's Place Youth Crisis Center

# Vickie's Story



Vickie grew up in New York and New Jersey; and worked as a crossing guard for over 26 years. I was really happy, I loved my job, I was married to the love of my life, and I had family close by. Then everything came crashing down, I had already lost both of my parents, and a younger brother, but when I lost my husband, I lost my independence. I had to leave my home and I had to leave my job, it felt like I just kept losing everything important to me. I guess you could say I have had a lot of loss in my life; I know that's how I felt. I moved to Kentucky to live with extended family for about 7 years before I had to go to the shelter in Corbin KY. I stayed at that shelter for about 3 years and when it shut down unexpectedly, and I had nowhere to go, I was referred to KCEOC's Emergency Support Center. There I met my case manager Bonita, and that's where my life started getting back on track. My experience at

KCEOC's Emergency Support Shelter was not like my previous shelter experience, KCEOC's shelter felt like a home, it was clean, and the people that work there really care about you, and want you to do better. I came to the shelter at the beginning of the pandemic, stayed for about 6 months, working with my case manager to transition to the Continuum of Care Program. During my time with KCEOC, I became more confident, and trusting of others, I received a lot of encouragement and assistance finding my forever home. KCEOC showed me that it was okay to trust people. They believed in me and treated me very well. I had to learn how to trust people again and how to open up so others can get to know me, and that it is ok to ask for help when you need it. KCEOC encouraged me every step of the way and held me accountable, they prepared me for living on my own by teaching me how to budget, and shop for things that I needed, how to get money orders to pay my rent, and they made sure that I had everything I needed to live by myself before I left the shelter. Bonita really worked hard to find me somewhere to live that I would be able to live by myself, but that still had the supportive services I needed. Bonita made sure to go over my lease with me and answered any questions I had so that I understood. I would tell anyone that needs help, to go talk to KCEOC and don't be afraid- you won't be judged, don't ever be afraid to ask them for help. KCEOC really helped me- they did not give up when things got tough and they taught me I didn't have to give up either!

Losing my husband was my biggest challenge, living without him was my hardest lesson. I was devastated and I lost confidence that I could ever live by myself, but because of KCEOC, I not only believe I can- I DO! Living by myself, having my own apartment that I furnished by saving my own money is my biggest source of pride!

**Thank you KCEOC, I wouldn't be here without you!!!**

# Senior Services



## Knox County Senior Center

Congregate Meals: 5,064 meals served  
Home Delivered Meals: 4,612 meals served  
Homemaking Services: 2,261 hours  
Personal Care Services: 396 hours  
Chore Services: 147 hours  
Nutrition Education: 306 Hours  
Health Promotion: 82 Hours  
Telephone Reassurance: 41 Calls  
Transportation: 371 trips



Daily Services: Monday through Friday (224 Service Days per year)  
23 Congregate Meals clients served daily  
26 clients receiving Home Delivered Meals daily and weekends  
25 clients receiving Homemaking, Personal Care and Chore Services  
2-3 clients transported daily while the congregate program is operating

## Senior Housing

30 unduplicated Seniors living at Sowders and Mixon Manor.  
Service Coordination activities provided included Advocacy, Benefits Coordination, Referrals, Assessments, Case Management and Monitoring In-Home Services.  
Between both Properties, 100 unique and unduplicated services were coordinated with the 31 residents.

**343 Total services delivered.**

**210 total resident contacts made.**





# Associated Programs



## 527 Tax Returns Filed

### VITA Tax Program:

The IRS's Volunteer Income Tax Assistance (VITA) program offers free basic tax return preparation to qualified individuals. The VITA program has operated for over 50 years. VITA sites offer free tax help to people who need assistance in preparing their own tax returns, including people who make

\$58,000 or less; persons with disabilities; and limited English-speaking taxpayers.

### Summer Feeding Program:

KCEOC's Summer Food Service Program is designed to fill the nutrition gap and make sure children can get the nutritious meals they need. The USDA sponsored program works by providing meals throughout the summer. Food delivery sites are strategically placed where the optimal number of children can be served. KCEOC serves sites in Bell, Knox, Laurel, and Whitley Counties. The meals served are nutritious, made fresh, and are free to children under 18.

### At Risk Afterschool:

The At-Risk Afterschool Meals Program through the Child and Adult Care Feeding Programs (CACFP) provides children and teenagers the nutrition they need, and can draw them into constructive activities that are safe, fun, and filled with opportunities for learning. When school is out and parents are still at work, children need a safe place to be with their friends, with structured activities, supportive adults, and good nutrition.



261,678 Meals Served

# KCEOC Community Action Partnership Receives USDA's Gold Level Turnip the Beet Award



The USDA Turnip the Beet Award recognizes outstanding summer meal program sponsors across the nation who work hard to offer high quality meals to children that are appetizing, appealing, and nutritious during the summer months. Summer meals are critical in the lives of millions of our nation's youth, whose risk for food insecurity increases during the summer months when they no longer have access to the National School Lunch Program (NSLP) and the School Breakfast Program. Summer meal programs, including the Summer Food Service Program (SFSP) and the Seamless Summer Option (SSO) within the NSLP present the opportunity to help alleviate summertime food insecurity and positively impact children's growth and development by offering nutritious meals and encouraging children to develop healthy habits at a young age. High quality summer meals provide daily energy, and help make sure children are healthy and ready to learn when they return to school in the fall. Ensuring children have access to meals when they're not in school has always been important, but the pandemic has magnified the importance of the out of school meals. When the schools have to suddenly close, and class work becomes mostly virtual, many people worry about the children who are dependent on those meals to meet their nutritional requirements. KCEOC Food service staff have pivoted and re-pivoted to be able to serve meals in creative yet safe ways, guaranteeing kids are fed, nourished, and safe.

"We at KCEOC CAP are dedicated to eradicating poverty in all of its forms; we stand by our Community Action Promise to help others help themselves and each other. Hungry children cannot focus on learning; this not only hinders their future potential, but also our future communities. We give a voice to the poor and vulnerable families, we listen to them on how to remove the barriers to best serve them. KCEOC's goal is to help eliminate childhood hunger in Southeastern Kentucky now and forever. When we feed children nutritious foods- We are feeding HOPE, one meal at a time!" Says Brendia Moses, Community Resource and Wellness Director for KCEOC Community Action Partnership.



# Community Action Gets Vaccinated

Kentucky Association of Health Plans (KAHP), the trade association representing all carriers offering health coverage in Kentucky, awarded KCEOC their “Healthy Together Through Vaccinations” Community Grant. The initiative was aimed to increase COVID-19 vaccine access by pursuing efforts toward improving vaccination rates through outreach, communication, education, training, transportation, and/or support. “For many months now, we have been partnering with various groups across the Commonwealth and have had a lot of success in our vaccination efforts,” said Tom Stephens, Executive Director of KAHP. “We applied some of what we learned in that programming to launch a broader grant initiative that we think is quite impactful because we are really leveraging local organizations who know their communities best. It’s great to see so many different populations served. We certainly aren’t letting up because vaccines are the best defense against hospitalization and death.”



“KCEOC CAP’s President/CEO Paul Dole stated, “When you work in community action, you have to be prepared to serve on the front lines no matter what, the entire team at KCEOC is dedicated to eradicating poverty in all of its forms, no matter what program we use, we accomplish this the same way- by removing barriers. We are grateful for this grant so that our “Healthy Together Initiative” could continue removing barriers for our clients that wanted to receive the vaccine, but were facing obstacles in obtaining it. We focused our efforts on the lack of access/vaccine availability, and transportation barriers. Prior to the program the mortality rate was nearly 50% in our immediate service area of Knox Co. and we knew we had to do something. We hosted over 50 full vaccine clinics, and many smaller “pop-up” clinics, administered vaccines car side, at “needle exchange” harm reduction sites, health departments, substance abuse treatment clinics, senior centers, housing projects, homeless camps, in homes (elderly clients), at

apartment complexes, roadside, parking lots, even in a field, etc... where ever we could find people. We met them where they were and provided access to the vaccine. We’re proud of our success with this program: our results shows that elderly population who were proven to be the most vulnerable had an increased vaccine rate of 63%, up from less than 20%, mortality rates dropped 80% and we have vaccinated at least 50 people who met the guidelines of street homelessness”



**Total Vaccines Given**

**473**



# Year In Review



# Year In Review





# LIHEAP & LIHWAP

The Low Income Home Energy Assistance Program (LIHEAP) and Low Income Home Water Assistance Program (LIHWAP) are federally funded programs designed to assist eligible low-income households meet their home heating/cooling/water needs. The programs are divided into several components, spring, summer and fall Subsidy and Summer Cooling and Winter Crisis. The programs are operated throughout the year with fall Subsidy operating from November till the end of December. Winter Crisis begins in January and operates until the end of March or funds are depleted. The Spring Subsidy Program begins operating in April and ends in May.

## LIHEAP

2022 LIHEAP Spring Subsidy Cooling: 1690 served, \$296,150.00 in benefits.

2022 LIHEAP Summer Cooling Crisis: 247 served, \$57,203.11 in benefits.

2022 LIHEAP Summer Cooling Subsidy: 566 served, \$199,166.00 in benefits.

2022 LIHEAP Fall Subsidy 1769 served, \$230,914 in benefits.

2022 LIHEAP Crisis: 3176 served, \$818,555.61 in benefits

**7,448 clients served, \$1,601,988.27 in benefits.**



## LIHWAP

2022 LIHWAP Subsidy: 954 served, \$272,300 in benefits.

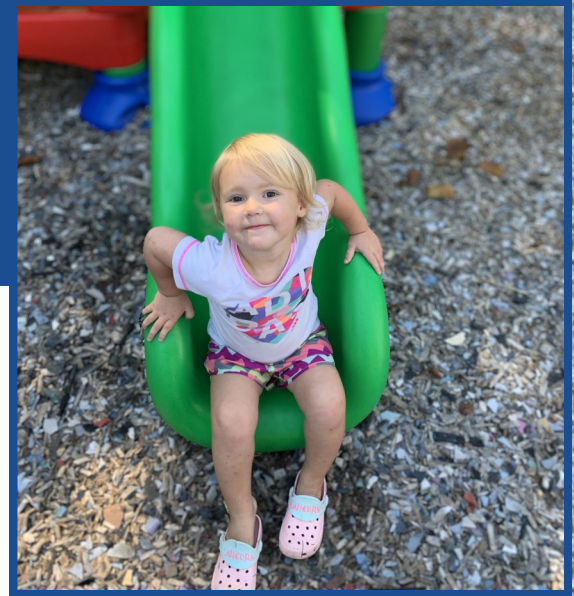
2022 LIHWAP Crisis: 579 served, \$46,221.23 in benefits.

**1,533 clients served, \$318,511.23 in benefits**



# Child Development

Head Start was born in 1965 as an initiative of President Lyndon B. Johnson's War on Poverty. As the name implies, it is designed to give underprivileged children a "head start" in school and in life. It has subsequently evolved into a comprehensive program for the whole family offering services in the area of social services education, parent involvement, health, nutrition, disabilities & transportation.



KCEOC Community Action Partnership was among the first Head Start providers in the nation and for almost six decades Head Start and KCEOC CAP have been improving the futures of children, families, and communities.

The KCEOC Child Development Program perceives that parents are the key people in a child's life. We are committed to include the parents in the Child Development Program to ensure that the gains made by the child are understood and built upon after the Head Start experience. We recognize the significant impact of the learning process in the formative stages of the child's development. Our curriculum reflects the need for the integration of social, emotional, cognitive and physical experiences to bring about a greater degree of social competence in the child. These experiences can provide the child with the necessary mechanism to deal effectively with present environment and later responsibilities in school and life.

## Total Children Served

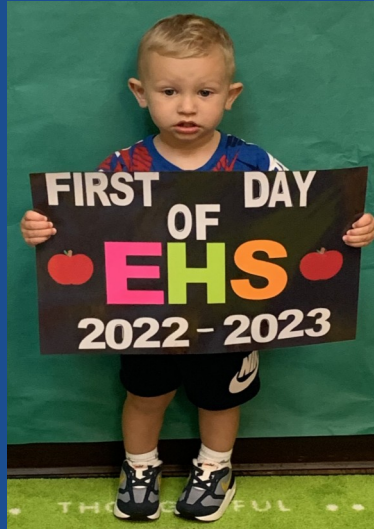
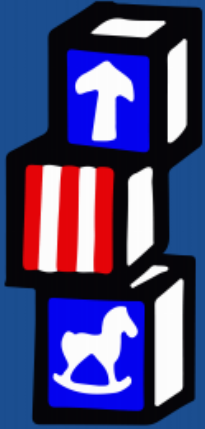


KCEOCs Child Development Programs operate in Clay, Harlan, Jackson, Knox, Laurel, and Rockcastle Counties.





# Early Head Start



Children Enrolled in Early Head Start Programs

Families Served by Early Head Start Programs

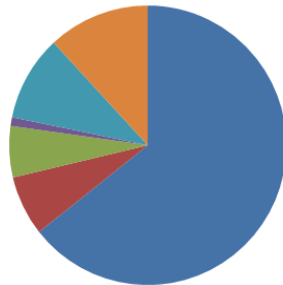


## AGES



- Expectant Moms 34 (8%)
- Under 1 Year 117 (27%)
- 1 Year Olds 120 (28%)
- 2 Year Olds 118 (27%)
- 3 Year Olds 44 (10%)

## ELIGIBILITY



- Below 100% (65%)
- Public Assistance (7%)
- Foster (6%)
- Homeless (1%)
- 100-130% (10%)
- Over Income (12%)





# Head Start



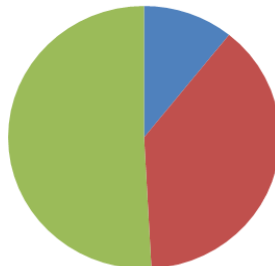
698

Children Enrolled in Head Start Programs

Families Served by Head Start Programs

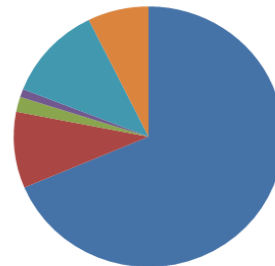
416

### AGES



- 2 Year Olds 75 (11%)
- 3 year Olds 268 (38%)
- 4 Year Olds 355 (51%)

### ELIGIBILITY



- Below 100% (69%)
- Public Assistance (9%)
- Foster (2%)
- Homeless (1%)
- 100-130% (12%)
- Over Income (7%)



# Scottie's Story



Scottie started his journey with KCEOC in 1984, as a Head Start graduate, but he had no idea KCEOC would be an important part of his adult life too.

“I remember my time in KCEOC’s Head Start Classroom– I’m still friends with some of the people in the picture (left). I remember us all riding the bus home and having fun together” said Scottie.

I always knew KCEOC helped people, but I did not know about all the ways that KCEOC helped people.

I was a second generation brick-layer, I went straight from high school to working with my dad in construction, which I did for around 11 years. I even helped build some houses for KCEOC’s Bradford

Park, before we established our own housing crews at the agency. I was happy building houses, and working in construction. I knew I was helping people in my own way, but when the economy dropped and we went into the Great Recession in 2008, construction jobs were few and far between. By 2010, I was starting to worry about my future. I was having breakfast at a popular local place when I ran into Michael, the Housing Development and Rehabilitation Director at KCEOC. He asked me how business was, and I told him “it had sure been better.” He said, “Why don’t you apply at KCEOC, we are always looking for good people to join the team.” I did and as they say, the rest is history....

I joined the KCEOC family in 2010 as a Weatherization Crew member, it was my first job besides working with my dad. It was the first time I had benefits like health/dental insurance, and paid time off.

I finally had a job that took care of me, my health, and my family. The year after I started I was promoted to Crew Leader, and I have been able to grow continuously throughout the years.

I was again promoted in 2019 to Senior Crew Evaluator

**Continued on the next page...**



In May 2021, I was hurt in a serious accident that resulted in five and a half months away from work to heal. During that time I was humbled by how many people from work checked on me, and instead of being “thrown away,” by my company I was encouraged to earn an additional certification that would further my career. This year I became a Dwellings Need Evaluator.

I really never thought I could do it, it’s a difficult certification to obtain, but I received nothing but support from everyone here, and I’m proud of my accomplishment, proud that I did something challenging.

I take pride in what I do, not because it’s hard, I feel like anyone can do what I do, but not everybody cares enough to do it. That’s one of the things I love most about KCEOC, everyone here no matter what their job is- CARES!



Everyone here cares about what they do, we are always trying to make the community a better place. I love seeing how all the different programs come together and provide a full scope of services, from Head Start, to feeding programs, to housing programs, to our career centers, even all the way to our Senior Citizens Center program. We take care of people at every step of their lives.

I have loved my whole 13 years at KCEOC, and I plan on staying here until I retire.

KCEOC is more than a job, it’s freedom, it’s opportunity, it’s my extended family.

I have seen first hand how a child that attends Head Start can get ahead in life. I have seen first hand what people can accomplish when encouraged and given a hand up.

I am always proud to wear the KCEOC logo. KCEOC stands for something, is a symbol of hope for so many people, and we truly offer people a hand up.

I’m excited to see what the future holds.

I love my job–  
I couldn’t see myself anywhere else!

~ Scottie





# Weatherization Program



KCEOC's Weatherization Assistance Program provides assistance to 12 counties in KY. The program was created to reduce energy waste, lower utility costs and ensure the health and safety of low income residents. The Weatherization Assistance Program is funded, in part, under contract with Kentucky Housing Corporation with funds from the U.S. Department of Energy and the U.S. Department of Health and Human Services. Eligibility for WAP is based on household income up to 200% of the current Poverty Income Guidelines.

Applications are assigned a point value. Priority points are given to elderly, disabled applicants and households with small children. Applicants are served in order from highest to lowest priority points. Required documents to apply for assistance are proof of current income, copies of social security cards for all household members, copy of deed/mobile home title, and prior 12 months utility consumption history.



**Completed Units**



# Nathan's Story



Barbourville native Nathan Siler and Prosper Appalachia youth was placed with KCEOC Community Action Partnership's Housing Department throughout this summer.

The Prosper Appalachia Program is in place to help young adults learn valuable skills, job training, and earn a paycheck through the summer.

KCEOC Housing Department Supervisor Steve Partin said, "Nathan has one of the best attitudes of anyone I have ever worked with, he is very eager to learn, has a great work ethic, and has developed a lot of new skills. He has learned how to operate equipment, power & hand tools, learned carpentry skills, and blueprint layouts. We hope he can use these skills in the future, and use this experience to land his dream career, and maybe even own his own construction company in the future. We are thankful for Nathan, we were happy to have the opportunity to teach him skills and more importantly we thank him for braving the heat this summer and help us help our housing clients!"



**Nathan is a current student of the University of the Cumberlands, and has a bright future ahead of him; we wish him all the best!**



## About Prosper Appalachia

Prosper Appalachia exists as a consortium of core stakeholders and place-based partners. This consortium was created to address some of the most pressing issues facing Appalachia today, namely the region's economic transition and workforce participation for 16-24 year old Appalachians. Founding partners in Prosper Appalachia include organizations from within higher education, workforce development, and the nonprofit sector, all coming together with a common purpose to develop and connect opportunities with our next generation.



# KY Career Center Jobsight (WIOA)



KCEOC Kentucky Career Center Jobsight helps people find jobs and upgrade their skills to qualify for better jobs. Jobsight services adults looking for work, workers of any age who have been dislocated from their jobs through closings or layoffs, and economically disadvantaged young people who need help to get education, training, and a good start into the working world.

**Kentucky Career Center**  
Career Training Employer

americanjobcenter

EASTERN KENTUCKY  
**EKCEP**  
CONCENTRATED EMPLOYMENT PROGRAM, INC.

Helping People. Changing Lives.  
**KCEOC community Action**  
PARTNERSHIP  
"Creating change since 1964"

Total Clients Served



Unemployed Adults who obtained employment.

Dislocated Workers that obtained new employment and/or new credentials.



Code Kentucky Clients

Youth Clients that obtained, employment, training, or credentials.



# Emma's Story:

(Story provided by EKCEP)

Emma Ledington was already on her way to a career in nursing when she first learned about the employment services available at her local Kentucky Career Center JobSight in Knox County. It was summer 2022 and she was enrolled in Southeast Kentucky Community & Technical College's nursing program, but she also wanted to get some work experience while in school.

"I went in [to the JobSight] looking for a job, just trying to see what my options were," Ledington said, adding that it wasn't long before she learned that, in addition to helping her land a job, the Knox County JobSight could also help cover the cost of her training at Southeast and lessen the financial impact a college tuition can sometimes carry with it.

Ledington first met with Alicia Hill, an expert career advisor with the Knox County JobSight, which is located within KCEOC Community Action Partnership's office in Barbourville. A partner in the Kentucky Career Center JobSight network of workforce centers, KCEOC provides Workforce Innovation and Opportunity Act (WIOA) services in Knox County under contract with Eastern Kentucky Concentrated Employment Program (EKCEP). Those services include programs for adults, dislocated workers, and youth between the ages of 18 and 24 who may need assistance honing skills such as résumé building or networking with local employers, or who need assistance being retrained or going to school.

After enrolling her for services, Hill determined that Ledington was eligible for assistance through the Healthcare Pathways Partnership Program, an initiative of EKCEP funded by an H-1B rural healthcare grant from the U.S. Department of Labor. The program, which assists eligible Eastern Kentuckians as they begin or continue a nursing career pathway, helped Ledington cover the cost of her tuition and supplies needed to continue training at Southeast, which she said was a significant help at the time.

"They got most of my school paid for, my books, and some uniforms as well," Ledington said. "It was so helpful."



Story continued on the next page.

Ledington said she was fortunate that from the start of her first semester her family was able to help cover the costs for her education, along with some scholarships, but college can be expensive and the assistance she received from KCEOC just before she began her third semester lessened the load for Ledington and her family.

“I was very grateful that we found this resource and that we could get it paid for,” she said. “That’s one less burden on our family, absolutely.”

With that support from KCEOC in place, Ledington completed her training and obtained her nursing degree in May 2023. Before graduating, Ledington already had a job offer with the Appalachian Regional Healthcare hospital in Barbourville, which she was happy to accept not just to begin working full-time as a nurse, but also to be able to make a career in her native Knox County.

“It’s home,” she said. “And I love the people, love who I work with and work for.”

Fast forward to July and Ledington is busy taking the first steps on her career path as a nurse, and said she is happy she decided to enroll for services through the KCEOC JobSight and would recommend others looking to jumpstart a career or even get a new job look into what might be available for them, too.

“There's so many opportunities that I didn't even know existed until we set up an appointment and then went down there and spoke with Ali,” she said. “It was wonderful.”



EKCEP, a nonprofit workforce development agency headquartered in Hazard, Ky., serves the citizens of 23 Appalachian coalfield counties. The agency provides an array of workforce development services and operates the Kentucky Career Center JobSight network of workforce centers, which provide access to more than a dozen state and federal programs that offer employment and training assistance for job seekers and employers all under one roof.

Learn more at <http://www.ekcep.org> or <http://www.facebook.com/ekcep>.

<code>



## KENTUCKY



Story submitted by Jacqueline Pillay

Bobby Hoskins, lives with his wife Lori in the small town of West Liberty, Kentucky. Bobby graduated from Morehead State University with a BA in Communications and a MA in Teaching.

“For the last few years, I’ve been studying web development with the hopes of starting a career in the technology industry in the near future. I decided to attend Code Kentucky as a bit of a happy accident. I’ve always wanted to pursue a career in technology, but always felt intimidated to do so when I was in college. Late last summer, I decided to pursue a Coding Boot Camp and thanks to my Google search history and Facebook’s advertising algorithms, I came across the Code Kentucky program and decided to apply to give it a shot. My future plans are to obtain a job working as a front-end developer and then hopefully a full-stack developer. I want to build web applications and web pages that are fun, interactive, dynamic, and helps others solve problems. I want to continue to learn and grow and be a real asset to future employers and my peers.”

“I would recommend Code Kentucky to those who have a real passion for technology and want to pursue a life-changing career. The resources and assistance provided through the program are greatly beneficial. The people at Code Kentucky really want you to succeed and they go out of their way to help you in anyway they can. The mentorship and job coaching are top-notch and will give you the knowledge and confidence to be successful. It may not be easy at times, but if someone like myself (who is physically limited and disabled) can do it, anyone can.”



Participants



# James J. Davenport CSBG Scholarship

Each year, KCEOC Community Action Partnership presents up to four recipients with a scholarship, funded by the Community Services Block Grant (CSBG) education fund.

These scholarships are designed to provide continued education to recipients that illustrate need by meeting eligibility guidelines and show promise of success indicated by GPA/GED scores and enrollment in a higher educational/vocational institution.



Scholarships Awarded in 2022

Total Scholarships Granted since 2012

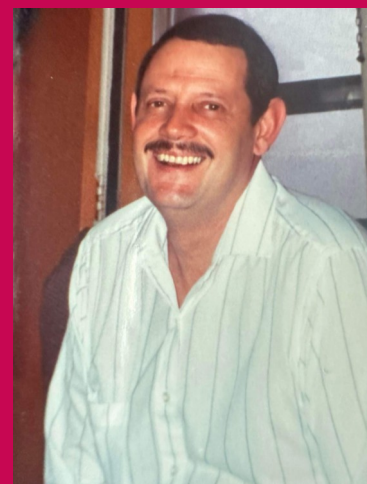


This CSBG scholarship was named in honor of a Community Action hero and one of KCEOC's very own—the late James Joseph Davenport.

Affectionately known to most as “Jim.”

During his 26-year career at KCEOC, Jim was instrumental in saving funding in Washington, D.C. that was the prime source for KCEOC and Community Action Agencies across the country.

This year marks the 10 year anniversary of the scholarship's dedication to KCEOC's Jim Davenport.



# KCEOC Volunteers



**1,038 Volunteers**

**127,381 Total Volunteer Hours**

Every day KCEOC Community Action Partnership works the front lines to lend people a hand up, but did you know we also receive a daily helping hand from our many volunteers?

Teen Volunteer Larkin Vaughn (pictured), said “Volunteering with KCEOC this summer has allowed me to gain a new perspective about the struggles in our communities and how coming together to overcome these challenges can truly make a difference in the lives of others. Helping people who were affected by the major floods was an enlightening experience for me, but more importantly we were able to offer the victims a hand up and show them love and support in a time where all seemed lost. I’m so grateful to be in a position to serve others and I can’t wait to volunteer with KCEOC again next summer!!!”

Volunteering with KCEOC can be as simple as organizing collections of house-hold items or food to donate to the homeless, helping someone move out of the shelter, serving/delivering meals, making wellness calls for the senior center, or you can even volunteer in one of our childhood development classrooms.

**Volunteering can be as big or small of a commitment as you choose.**

**KCEOC accepts volunteers of all ages, backgrounds, and ability levels.**



**“Volunteers do not necessarily have the time; they just have the heart.”**

**~Elizabeth Andrew**

**\$3,420,179.85**  
**Value of Volunteer Time**



# Individual Donors

REBECCA AKINS	KELLY FIELDS	JAMES LEDFORD	TANYA SAWYERS
TERESA BACK	TINA FOX	WILLIAM LEWIS	LISA SCOTT
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LORETTA BAKER	PATRICIA FROST	ASHLEY MADDEN	KAYLA SERGENT
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SHEARITA BARGO	JANICE GAMBREL	SHELIA MARTIN	JAMES SILER
MISTY BELCHER	FLOSSIE GIBSON	BONITA MASON	CASSIE SIMPSON
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ANGELA BROWN	HAILEY HEMBREE	PATTI NIDAY	DUANE STREHLE
TONYA BROWN	BONNIE HENSLEY	MEGAN NOE	PAMELA STURDIVANT
KATRINA BURTON	AUNDREY HENSON	JACK OROURKE	CHRISTOPHER SULLIVAN
HEATHER CASEY	ELLEN HENSON	JOANNE OSBORNE	KRISTY SWAFFORD
REBECCA CASTEEL	HEATHER HENSON	KAREN OWENS	MICHAEL SWAFFORD
LYNN CHESNUT	ALICIA HILL	VERONICA OWENS	RITA SWAFFORD
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ANNE DAVIS	CYNTHIA ISOM	AMY ROARK	TAMMY WOTIER
MICHELLE DAY	MICHELLE JOHNSON	ELLA ROARK	SHEILA WYATT
APRIL DINSMORE	TRAYCE JOHNSON	CHRISTINA ROBINSON	
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JACOB DOYLE	VICTOR JORDAN	MELISSA ROSS	
MILES ESTES	DYLAN KING	NICHOLAS RUSSELL	
DENISE FEE	KARYSSA LAMB		



Thank You



# Corporate Donors

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Mitchell Tax and Accounting  
Jackson Warewashing  
Southeast KY  
Community & Technical College  
Southeast KY Chamber of Commerce  
Whayne Supply  
Smith's Family Pharmacy  
Ledford's Auto Sales  
Mitchell Tax and Accounting  
Bluegrass Care Navigators  
Locust Grove Baptist Church  
Lowe's of Corbin  
Wal-Mart of Corbin  
Wal-Mart of Barbourville  
Christ Gives Relief  
First Baptist Church Barbourville  
Billy's One Stop  
First United Methodist Church  
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Save A Lot of Barbourville  
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Patrick Hauser, Attorney at Law  
JBK Roofing Inc  
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Forcht Bank



Thank  
You



Pictured Buddy Kholer and Tyler Warren from Wal-Mart of Barbourville (center) with KCEOC employees Rod Messer and Robert McCarthy



# Give to KCEOC

We are positive that after you've read through these pages you have renewed hope in what people can accomplish if given the opportunity- if given a hand up. You have read stories of real people right here in your community that fought against all odds and changed their lives for the better, you've seen all the statistics, and hopefully seen what the future can hold when essential programming is available. KCEOC firmly believes that change is possible- it just takes a hand up! The COVID-19 pandemic has been devastating, in more ways than one. The world is full of worry and uncertainty and we are worried too. We worry about the people that we serve, we worry about those who have unmet needs in our community, we worry about small businesses, families, and how we are going to be able to help.

We are proud of our agency, and all of our staff on how we handled the ongoing crises over the past few years. We are proud that through our enhanced safety modifications, we were able to remain open during the pandemic and remain committed to serve our community. Our assistance programs and service delivery expanded, we thought temporarily, but what we have noticed is there is still a need for this expansion. With the inflation rate at 40 % since 2020 (Bureau of Labor Statistics), even working families are dealing with food and housing insecurity.

We were blessed with special COVID-19 related funding that allowed us to expand programming during the height of the pandemic, but that has come to an end; however the needs of the community have not. People need our help, many are finding themselves needing help for the first time ever. Brighter skies are ahead and KCEOC has big plans for the future. We hope you'll choose to join in the action and support us in the fight against poverty.

## **Please consider donating to KCEOC.**

There is no amount so small that it is not useful,  
no amount too small to be appreciated,  
no amount too small to make a difference!

KCEOC Community Action Partnership is a federally recognized 501(c)3 non-profit agency, as such all donations are tax deductible to the full extent of the law.

## Ways to Give:

### By Mail

KCEOC  
Community Action Partnership  
PO Box 490  
Barbourville KY 40906  
Attn: Jessi Montgomery,  
Chief Development Officer

### Online

Donate with PayPal, Credit or  
Debit Card

[www.KCEOC.org/donate](http://www.KCEOC.org/donate)

### In Person

KCEOC  
Community Action Partnership  
5448 North US HWY 25E  
Suite A  
Gray KY 40734





# KCEOC Locations

## Knox County

KCEOC Main Office  
5448 N US Hwy 25E  
Suite A

Gray, KY 40734  
606-546-3152

Barbourville City School  
140 School Street  
Barbourville, KY 40906  
606-546-3120

Cannon Center  
56 Malibu Road  
Cannon, KY 40923  
606-546-7511

Dovie Thompson  
205 Second Street  
Barbourville, KY 40906  
606-545-0301

Flat Lick K-4  
110 KY 3085  
Flat Lick, KY 40935  
606-542-4712

Girdler Center  
5452 North KY 11  
Girdler, KY 40943  
606-546-4859

Henson Hollow  
188 Henson Hollow Rd  
Barbourville, KY 40906  
606-546-5045

Knox Early Head Start  
320 High Street  
Barbourville, KY 40906  
606-545-9076

Lynn Camp School  
366 North KY 830  
Corbin, KY 40701  
606-523-1814

Perry Building  
320 High Street  
Barbourville, KY 40906  
606-545-9975

Rosenwald I & II  
955 Whitesburg Hollow  
Barbourville, KY 40906  
606-546-6783

Ryan's Place  
Youth Crisis Center  
462 Court Square  
Barbourville KY  
606-595-3785

Saint Gregory  
355 Sycamore Street  
Barbourville, KY 40906  
606-546-5494

WIOA  
464 Court Square  
Barbourville, KY 40906  
606-546-2639

## Harlan County

Gray's Knob  
84 Morgan Drive  
Grays Knob, KY 40972  
606-573-6543

Tri-Cities  
119 Center Street  
Cumberland, KY 40823  
606-589-5522

Verda  
56 School House Rd  
Evarts, KY 40828  
606-837-3314

Laurel County  
LCCDC  
1234 South KY Hwy 421 N  
Corbin, KY 40701  
606-528-9531

Clay County  
Big Creek  
523 N Hwy 66  
Oneida, KY 40972  
606-598-2812

Island Creek  
187 Head Start Lane  
Manchester, KY 40962  
606-549-0373

Oneida Elementary  
435 Newfound Road  
Oneida, KY 40972  
606-847-4212

Paces Creek  
290 East Couch Road  
Manchester, KY 40962  
606-598-6096

## Jackson County

Jackson County EHS  
1426 US Hwy 421 N  
McKee, KY 40447  
606-287-5236

Rockcastle County  
Rockcastle County EHS  
50 Tevis Street  
Mount Vernon, KY 40456  
606-256-8022



## General Information

Physical Address:  
5448 N US Hwy 25E  
Gray KY 40734

Mailing Address:  
PO Box 490  
Barbourville KY 40906

Phone: 606-546-3152

Webpage: [www.kceoc.org](http://www.kceoc.org)

Facebook: KCEOC  
Community Action  
Partnership or @KCEOC1

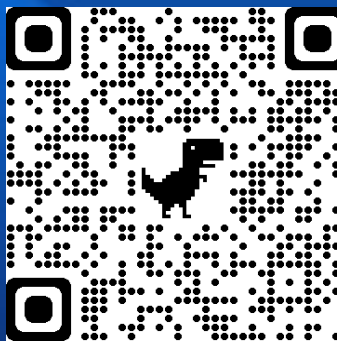
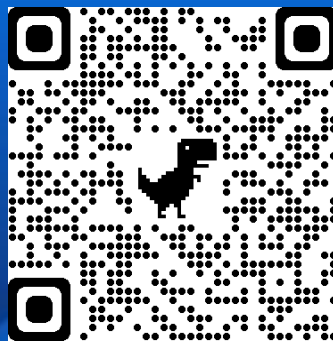
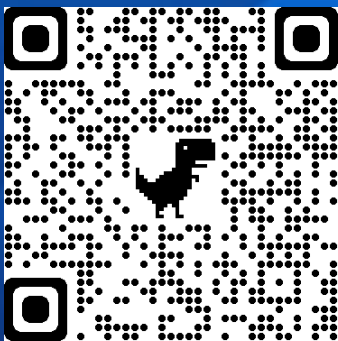
Twitter: KCEOC Community  
Action Partnership or  
@KCEOC



## The Community Action Promise

Community Action changes people's lives,  
embodies the spirit of hope,  
improves communities and makes  
America a better place to live.

We care about the entire community  
and we are dedicated to helping people help  
themselves and each other.



\*\*\*Hold your Smartphone camera to the QR codes to be directed to the sites.

This project is funded, in part, under a contract with the Cabinet for Health and Family Services with funds from the Community Services Block Grant Act of the US Department of Health and Human Services.